

# Mid America Assistance Coalition's 24th Annual Training Conference

Save the date!

September 2, 2009

## Making a Difference: Yes, We Can!

The conference will be held at Kauffman Conference Center and is limited to the first 200 people who register.

Our keynote speaker this year is Scott Burnett, 1st District Legislator for Jackson County.

Workshop topics include:

- Effective Customer Service on the Frontline
- Non-Defensive Communication Part II
- What Your Personality Type Says About You
- Working with the Newly Poor
- Advocacy and Community Practice

And more!

Registration forms will be available mid-July.



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