

2004 MAACLINK STATISTICAL REPORT

MAACLINK Data From 206 Agencies

Standard reports from MAACLINK provide information to document client demographics and identify service trends.

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MAACLINK Data Reflect Impact of State Policies and Funders' Requirements for Accountability

MAACLINK data suggest that:

State cuts in social services have increased the need for community agencies to provide medical services.

- 18% of those receiving medical assistance are getting help for the very first time from community agencies.

More families with school aged children are turning to social service agencies for assistance.

- One-fourth of the families whose children received school supplies were receiving help for the very first time.

More agencies are required to participate in the MAACLINK Homeless Management Information System.

- The amount of government funding reported in MAACLINK has increased significantly in 2004. The increase is due to HUD reporting requirements for homeless service programs.

Dollar Value of Services Provided (Five-County Data)

2004	2003	2002	2001	2000
\$17.4 M	\$16 M	\$14.3 M	\$13.6 M	\$11.1 M

Households Assisted (Five-County Data)

2004	2003	2002	2001	2000
63,695	60,429	53,302	48,795	39,639

MAACLINK Data is Used to:

<p>MAXIMIZE FUNDS FOR ASSISTANCE PROGRAMS</p> <p>\$818,580 IN MAAC-MANAGED UTILITY ASSISTANCE FUNDS SUPPLEMENTED \$6 MILLION IN FEDERAL LOW-INCOME UTILITY ASSISTANCE</p> <p>PAGE 12</p>	<p>TARGET RESOURCES TO AREAS OF NEED</p> <p>RESIDENTS IN ONLY 20 METRO AREA ZIP CODES REQUEST MORE THAN 80% OF THE EMERGENCY ASSISTANCE SERVICES</p> <p>Page 11</p>	<p>MEASURES PROGRAM OUTCOMES</p> <p>STRENGTH-BASED CASE MANAGEMENT PARTICIPANTS' INCOME AND EMPLOYMENT GOALS INCREASED IN 2004</p> <p>Page 17</p>	<p>ADVOCATE ON BEHALF OF LOW-INCOME AND HOMELESS PERSONS</p> <p>HOMELESS PERSONS NEED ON-GOING ASSISTANCE. ONLY 2% OF SHELTER RESIDENTS WERE RECEIVING SERVICE FOR THE FIRST TIME</p> <p>PAGE 14-16</p>	<p>FULFILL REPORTING REQUIREMENTS</p> <p>MAACLINK DATA IS USED FOR PUBLIC AND PRIVATE FUNDING REPORTING REQUIREMENTS</p>
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NATIONAL CENSUS INFORMATION

The number of Americans living in poverty increased for the third year in a row.

The poverty rate among children jumped to its highest level in 10 years.

The poverty rate for African Americans remained nearly twice the national rate.

On August 26, 2004 the U.S. Census Bureau reported that the number of Americans living in poverty increased for the third year in a row.

The number of Americans living in poverty jumped to 35.9million in 2004, up 1.3 million.

The number of Americans without health care insurance rose to 45 million, up by 1.4 million.

The poverty rate among children jumped to its highest level in 10 years.

The rate for adults 18–64 and 65 and older stayed the same.

The share of aggregate income for the lowest 20% of Americans fell to 3.4% from 3.5%.

The poverty of African Americans remained nearly twice the national rate, with 24.4% of blacks living below the poverty line.

While the real median income for the country remained steady, households with Hispanic members reported a

decline in median income of 2.6%.

Non-Hispanic white household median income remained about \$48,000; black households held at \$30,000; and Asian households were steady at \$55,500.

Women saw a decline in their earnings for the first time since 1995, falling .6% to \$30,724, putting the female-to-male earnings ratio for full-time, year round workers at 76 cents on the dollar.



MAACLink Services by County					
	2000	2001	2002	2003	2004
Cass			950	1,709	2,245
Clay	16,356	16,725	17,137	23,730	30,294
Jackson	146,176	173,714	194,073	574,515	713,514
Johnson	18,570	20,747	24,447	67,158	65,407
Platte	3,457	1,684	1,878	4,684	6,881
Ray			4,807	5,238	4,705
Wyandotte	21,419	30,109	45,514	106,849	89,125
Services	205,978	242,979	288,806	783,883	912,171
Household Members Assisted by County (Unduplicated within County statistics)					
	2000	2001	2002	2003	2004
Cass			1,428	2,114	1,871
Clay	8,244	8,410	9,471	11,460	12,108
Jackson	67,487	73,717	83,744	92,409	96,147
Johnson	12,791	10,216	13,035	16,477	20,499
Platte	2,733	2,234	2,534	2,786	3,082
Ray			2,059	1,946	2,034
Wyandotte	16,233	20,850	26,919	30,644	29,805
People	107,488	117,428	139,190	157,836	165,546

SERVICES IN KANSAS CITY METROPOLITAN AREA

DOLLAR VALUE OF SERVICES	2004	2003	2002	2001	2000
Christmas Basket	\$ 753,911	\$ 768,247	\$ 615,465	\$ 606,626	\$ 459,484
Christmas Gifts	2,016,434	2,054,700	1,800,285	1,697,475	798,395
Clothing	861,165	746,726	695,930	732,069	796,698
Food-Commodity	810,418	745,317	886,946	658,179	407,016
Food-In Kind (groceries)	6,090,254	5,239,744	4,731,255	4,439,113	3,905,676
Food-Voucher (or Cash)	369,487	305,232	131,011	59,908	56,601
Meals	46,230	68,643			
Housing-Rent	1,316,764	1,196,263	1,025,823	908,042	818,592
Housing-All Other	332,734	320,215	289,778	329,763	277,264
Furniture	95,472	102,012	148,503	123,581	127,117
Houshold Items	104,244	176,301	189,134	154,720	274,896
Medical-all	286,749	215,355	187,924	127,685	133,620
Personal Items	165,745	235,512	76,300	59,183	62,616
School Supplies	370,201	402,084	251,718	196,661	153,960
Shelter Bed Nights	277,846	248,074			
Thanksgiving	263,819	239,741	212,466	136,282	114,978
Transportation	136,076	113,511	93,829	76,659	60,606
Utility Total	2,891,332	2,600,264	2,294,612	2,693,285	2,216,696
Other	220,904	242,436	622,403	611,622	457,378
	\$ 17,409,785	\$ 16,020,377	\$ 14,253,382	\$ 13,610,855	\$ 11,121,591
NUMBER OF SERVICES	2004	2003	2002	2001	2000
Christmas Basket (Food-Seasonal)	12,835	14,012	10,975	10,354	6,871
Christmas Gifts (Consumer Items)	18,287	19,780	16,734	15,508	6,820
Clothing (Consumer Items)	25,157	26,941	21,672	20,717	21,045
Food-Commodity	44,686	39,944	32,234	32,758	25,517
Food-In Kind (groceries)	102,184	94,482	88,848	85,118	76,671
Food-Voucher (or Cash)	25,375	7,427	4,713	3,299	7,882
Meals (1)	204,761	188,584			
Housing-Rent	5,542	5,574	4,892	4,226	5,663
Housing-All Other	2,137	2,175	2,043	1,883	1,621
Furniture (Consumer Items)	1,243	886	1,154	1,053	1,214
Household Items	2,935	4,596	4,110	3,720	6,777
Medical-all	8,644	7,509	5,285	2,615	2,766
Personal Items (Consumer Items) (2)	184,058	135,438	9,647	6,610	6,598
School Supplies (Consumer Items)	4,574	4,231	3,729	3,049	3,187
Shelter Bed Nights (3)	178,913	135,128			
Thanksgiving (Food-Seasonal)	3,966	4,201	3,416	2,425	2,048
Transportation-Other	10,378	11,516	6,581	4,975	4,378
Utility All	20,695	19,803	18,774	18,322	16,652
Other	48,851	54,709	48,242	26,347	10,268
Total	905,221	776,936	283,049	242,979	205,978
Note: Number of Services for 2004 and 2003 are not comparable to previous years due to the following:					
(1) Includes meals served by homeless shelters starting in 2003.					
(2) Includes hygiene kits, linens, and showers given by homeless shelters starting in 2003.					
(3) Includes bed nights provided by homeless shelters starting in 2003.					

MISSOURI RECIPIENT INFORMATION

14% of Missouri children live in poverty (compared with 17% nationally)

76% of Missouri children whose parents do not have a high school degree live in low-income households.

20% of children in low-income families moved during the year.

26% of white children live in low-income families compared with 58% of black children and 65% of Hispanic children.



In Jackson County, 19.9% of the service recipient households included a senior citizen. 4.4 % of Jackson County recipient families had a disabled member.

In Clay County, 14.7% of the recipient households included a senior and 4.2% of the households contained a disabled member.

In Platte County, 8.4% of the recipient households contained a senior and 3.7% a disabled member.

Jackson County 2004 Recipients	Female	Male	Unknown	Total	Percent
Dual Household Heads					
No Children	899	744	6	1,619	3.92%
One Child	570	337	0	907	2.20%
Two Plus Children	1,925	967	14	2,906	7.04%
Total Dual Household Heads	3,364	2,048	20	5,432	13.15%
Single Household Head					
No Children	10,356	10,949	41	21,346	51.68%
One Child	4,189	728	10	4,927	11.93%
Two Plus Children	8,942	641	19	9,602	23.25%
Total Single Household Heads	23,487	12,318	70	35,875	86.85%
Racial Profile Of Service Recipients	Asian	Black	Hispanic	White	Other
	0.85%	50.15%	6.45%	38.16%	4.39%
Clay County 2004 Recipients	Female	Male	Unknown	Total	Percent
Dual Household Heads					
No Children	147	114	0	261	5.80%
One Child	107	67		174	3.86%
Two Plus Children	348	182	0	530	11.77%
Total Dual Household Heads	602	363	0	965	21.43%
Single Household Head					
No Children	895	570	4	1,469	34.88%
One Child	502	93		595	14.13%
Two Plus Children	995	99	2	1,096	26.02%
Total Single Household Heads	2,392	762	6	3,160	75.02%
Racial Profile Of Service Recipients	Asian	Black	Hispanic	White	Other
	0.33%	11.00%	2.84%	81.06%	4.66%
Platte County 2004 Recipients	Female	Male	Unknown	Total	Percent
Dual Household Heads					
No Children	27	26		53	3.83%
One Child	30	7		37	4.60%
Two Plus Children	82	43		125	17.07%
Total Dual Household Heads	139	76		215	25.49%
Single Household Head					
No Children	275	120	1	216	23.63%
One Child	155	17		144	15.75%
Two Plus Children	330	17	1	321	35.12%
Total Single Household Heads	760	154	2	681	74.51%
Racial Profile Of Service Recipients	Asian	Black	Hispanic	White	Other
	0.35%	19.19%	2.39%	72.86%	5.22%

KANSAS INFORMATION

In Johnson County, Kansas 12.4% of the households that received assistance contained a senior citizen and 4.4% of the households contained someone who is disabled.

In Wyandotte County, 17.9% of the households contain a senior citizen and 2.7% of the households have a disabled member.

In Johnson County, 44.5% of service recipients had income below 100% of the federal poverty guideline and 56.1% had income between 100–150% of the federal poverty level.

In Wyandotte County, 43.9% of service recipients had income below 100% of poverty and 49.8% had income between 100–150% of poverty.

According to the EFNEP, the Expanded Food and Nutrition Education Program research done by Kansas State University, 13% of Kansas Children live in poverty, with 4% living in extreme poverty. Nearly 12% of Kansas families are food insecure. A study by Fisher, Sheehan and Colton found that 43,000 Kansas households with income of below 50% of the Federal poverty level pay 39% or more of their annual income for home energy bills.

Johnson County 2004 Recipients	Female	Male	Unknown	Total	Percent
Dual Household Heads					
No Children	208	137	1	346	5.04%
One Child	246	126	1	373	5.43%
Two Plus Children	856	344	5	1,205	17.56%
Total Dual Household Heads	1,310	607	7	1,924	28.03%
Single Household Head					
No Children	1,230	909	4	2,143	31.23%
One Child	900	153	5	1,058	15.42%
Two Plus Children	1,583	148	7	1,738	25.32%
Total Single Household Heads	3,713	1,210	16	4,939	71.97%
Racial Profile Of Service Recipients					
	Asian	Black	Hispanic	White	Other
	0.68%	15.62%	9.65%	66.05%	8.00%

Wyandotte County 2004 Recipients	Female	Male	Unknown	Total	Percent
Dual Household Heads					
No Children	247	262	1	510	4.50%
One Child	198	150		348	3.07%
Two Plus Children	820	530		1,350	11.92%
Total Dual Household Heads	1,265	942	1	2,208	19.49%
Single Household Head					
No Children	2,636	2,649	13	5,298	46.78%
One Child	991	216	1	1,208	10.67%
Two Plus Children	2,413	195	4	2,612	23.06%
Total Single Household Heads	6,040	3,060	18	8,602	80.51%
Racial Profile Of Service Recipients					
	Asian	Black	Hispanic	White	Other
	0.58%	47.20%	11.41%	37.25%	3.56%

13% of Kansas children live in poverty and 3% of Kansas children live in extreme poverty.

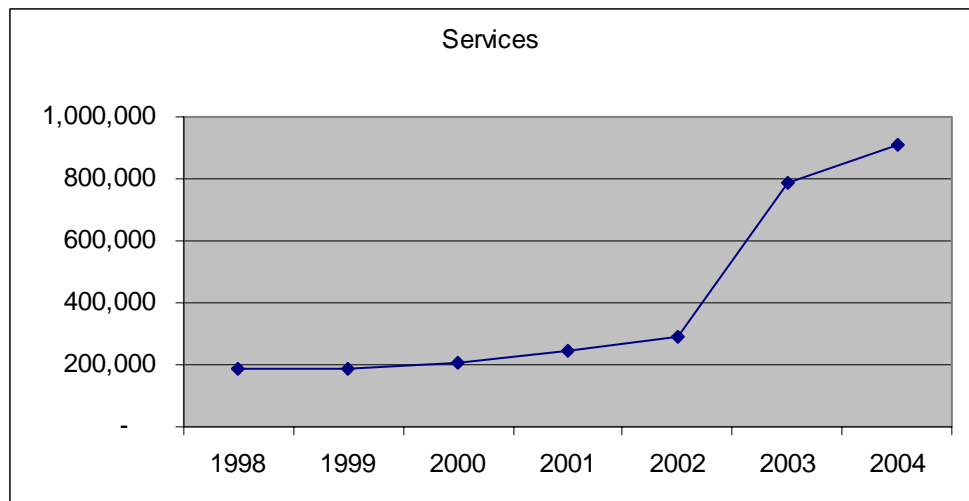
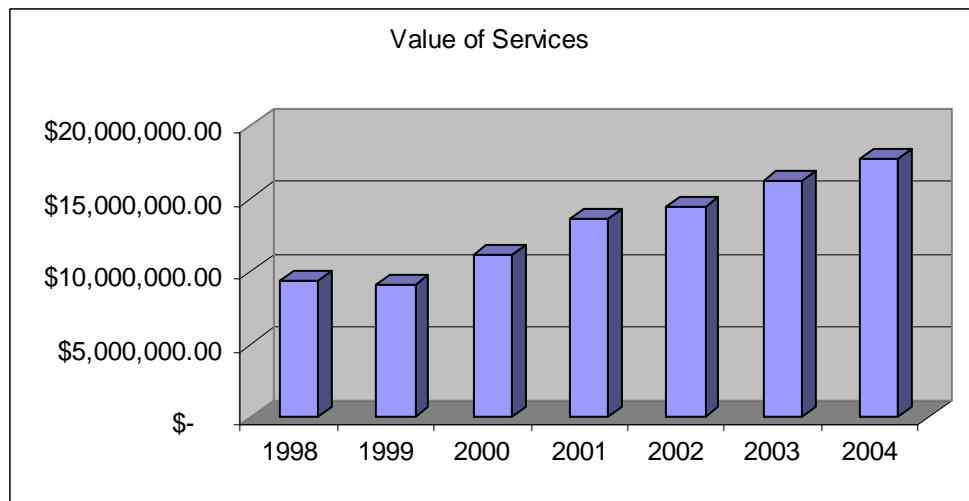
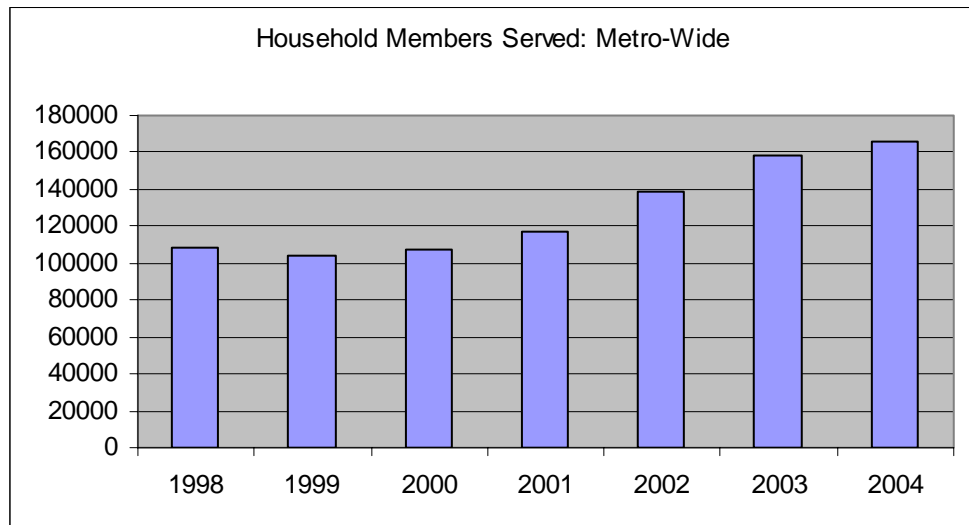
84% of Kansas children whose parents do not have a high school degree live in poverty.



For a downloadable version of the 2004 Statistical Report go to www.maaclink.org/publications.

SERVICES IN THE 5-COUNTY KANSAS CITY METRO AREA

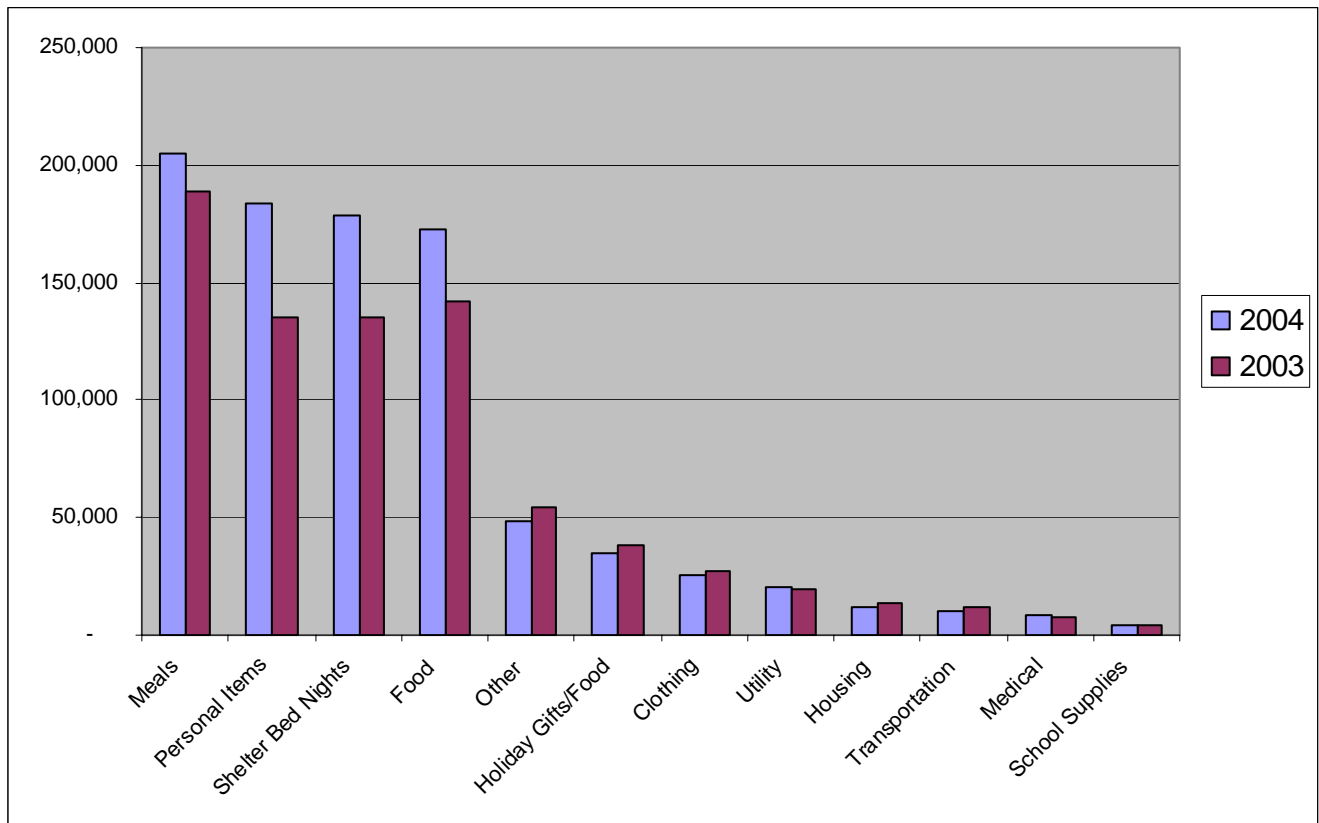
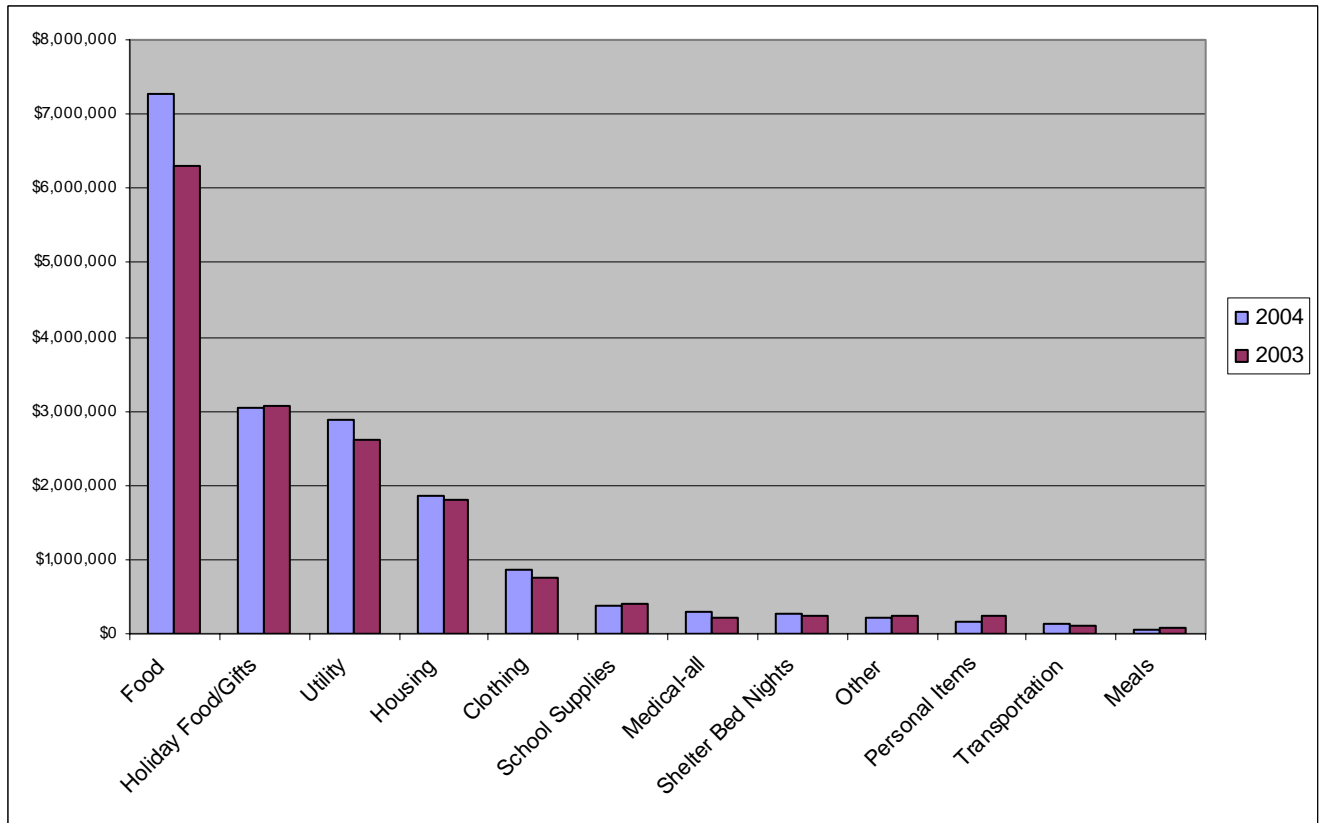
*In 2004 agencies in the 7-county metro area provided **66,459** households comprised of **165,546** people with **912,171** services valued at nearly **\$18 million.***



Shelter services were not included in MAACLink prior to 2003



COMPARISON OF VALUE AND NUMBERS OF SERVICES 2003-2004



**MAACLink Expands to Agencies Serving Constituents
in Ray and Cass Counties**

**This Data Provides Comparative Information for Rural and Urban
Low-Income and Homeless Individuals and Families**

DOLLAR VALUE OF SERVICES	Ray County			Cass County		
	2004	2003	2002	2004	2003	2002
Christmas Basket	\$ 6,430.00	\$ 8,190.00	\$ 7,703.00	\$ 6,099.00	\$ 4,257.00	\$ 2,888.00
Christmas Gifts	16,000.00	23,195.00	16,755.00	22,580.00	13,838.00	12,280.00
Clothing	8,646.95	6,969.10	5,088.96	8,836.00	5,131.00	3,122.38
Food-Commodity	4,429.00	3,638.00	5,699.00	26,870.20	9,971.80	2,618.00
Food-In Kind (groceries)	87,103.51	71,897.97	71,784.00	46,983.00	21,551.53	10,466.00
Food-Voucher (or Cash)	53.63	50.58	3,673.20	2,905.00	460.00	1,100.00
Meals	155.00			355.00		
Housing-Rent	12,538.33	5,805.00	6,301.00	16,182.28	12,406.00	9,224.00
Housing-All Other	2,848.47	1,148.88	2,091.06	6,036.12	3,705.12	3,723.55
Furniture	883.00	584.00	385.00	115.00	630.00	1,942.00
Houshold Items	2,898.15	1,417.54	1,333.65	9,956.67	868.00	1,894.00
Medical-all	2,732.22	1,814.03	1,639.85	582.12	825.48	190.53
Personal Items	1,910.50	1,995.23	1,777.00	854.00	775.75	227.75
School Supplies	1,960.00	1,115.00	1,253.25	1,089.45	720.00	130.00
Shelter Bed Nights	594.00					
Thanksgiving	620.00	445.00	290.00	175.00	280.00	35.00
Transportation	-	-	-	-	8.00	15.00
Utility Total	28,956.54	24,106.23	19,263.87	22,985.71	27,753.62	17,239.41
Other	7,561.71	6,239.34	7,625.15	1,686.33	2,644.79	2,485.50
	\$ 186,321.01	\$ 158,610.90	\$ 152,662.99	\$ 174,290.88	\$ 105,826.09	\$ 69,581.12
NUMBER OF SERVICES						
Christmas Basket (Food-Seasonal)	205	265	305	80	65	49
Christmas Gifts (Consumer Items)	137	166	176	130	419	210
Clothing (Consumer Items)	253	255	225	67	38	20
Food-Commodity	1,423	1,606	1,768	443	180	63
Food-In Kind (groceries)	1,507	1,268	1,155	519	253	146
Food-Voucher (or Cash)	4	3	59	36	6	12
Meals	31			101		
Housing-Rent	78	51	58	49	37	29
Housing-All Other	27	15	31	37	26	21
Furniture (Consumer Items)	20	8	9	2	3	21
Household Items	25	33	46	103	10	12
Medical-all	56	44	45	6	9	5
Personal Items (Consumer Items)	63	148	110	92	33	18
School Supplies (Consumer Items)	49	54	76	38	13	3
Shelter Bed Nights	39			104		
Thanksgiving (Food-Seasonal)	17	27	16	3	3	1
Transportation-Other	-	-	-	-	1	1
Utility All	284	260	241	173	227	150
Other	487	1,035	487	262	386	189
Total	4,705	5,238	4,807	2,245	1,709	950

For an expanded version of the 2004 Statistical Report with data mapping go to
www.maaclink.org/publications.

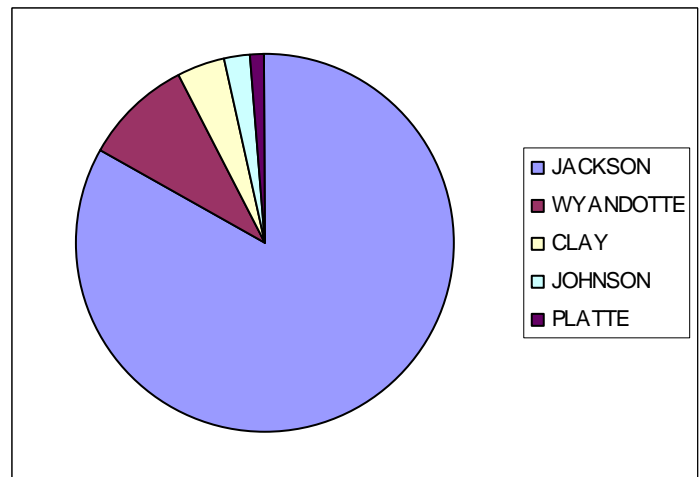
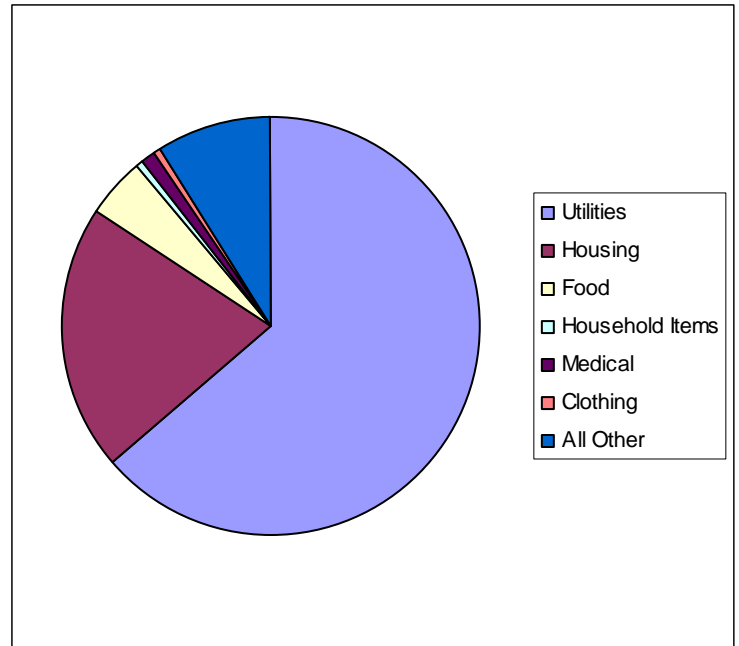
FUNDS FROM A WIDE RANGE OF PUBLIC AND PRIVATE SOURCES

	2004	Services	2003	Services	2002	Services
Churches	\$77,397.74	1,583	\$ 145,942.56	3,613	\$ 97,008.97	1,941
City Governments (All Cities)	\$478,311.87	6,828	\$ 416,695.07	5,950	\$ 341,350.29	3,526
County Government Funds	\$564,570.77	26,234	\$456,140.00	6,812	\$423,418.16	5,973
Jackson County Shelter Fund	\$ 125,260	259	\$ 159,318.74	465	\$ 185,080.00	478
Jackson County Homeless	20,649	87	60,653.16	269	13,722.69	50
Ja. Co. Housing Resource Commission	270,676	20,847	124,287.62	2,343	69,400.88	2,171
Jackson Co. - All Other Funds	31,339	1,099	803.00	103	380.00	8
Jackson Co. total	\$ 447,924	22,292	\$ 345,062.52	3,180	\$ 268,583.57	2,707
Johnson Co. Human Service Fund	40,311	2,363	47,895.14	2,196	36,648.15	2,085
Johnson Co. Utility Assistance Funds	67,950	1,460	55,317.71	1,351	110,468.13	1,087
Johnson County total	108,261	3,823	\$ 103,212.85	3,547	\$ 147,116.28	3,172
Wy Co Prescription Levy	8,385	119	7,864.63	85	7,718.31	94
Wyandotte County total	8,385	119	\$ 7,864.63	85	\$ 7,718.31	94
State Government	\$256,941.17	946	\$ 208,647.24	927	\$ 136,047.98	695
Missouri						
Missouri Housing Development Commission	\$ 256,941.17	946	\$ 208,647.24	927	\$ 136,047.98	695
Federal Funds						
Emergency Shelter (HUD)	\$ 173,114.88	1,311	\$ 137,194.47	1,917	\$ 84,504.30	1,023
ECIP (Memo Only-see note below)	\$ 2,417,610	7,755	2,129,892.00	7,046	1,651,544.00	6,348
LIHEAP/LIEAP (Memo Only-see note below)	\$ 3,509,904	15,650	3,257,732.00	13,203	3,015,862.00	12,653
FEMA (Rent/Utilities/Food)	401,774	6,796	421,931.24	8,761	307,115.24	1,774
HUD Supportive Housing Program	72,998	15,995	11,434.20	3,885	3,976.59	2,198
Project Care (HUD)	88,834	2,767	40,558.08	2,090	60,525.04	1,706
	\$ 736,720.98	26,869	\$ 611,117.99	16,653	\$ 456,121.17	6,701
Emergency Assistance Agencies						
Agency Funds (General)	\$ 7,438,088	577,079	\$ 6,686,093.43	122,816	\$ 6,376,392.29	123,769
General Donations	5,307,385	199,773	5,171,816.43	119,254	4,562,027.80	98,997
MAAC Case Manage and Back to School	50,081	393	21,515.08	181	21,940.36	237
Salvation Army Funds	63,271	1,512	281,563.67	3,950	152,870.19	2,267
Designated Agency Funds	182,979	29,489	114,062.12	13,285	87,986.40	16,232
	\$ 13,041,804	808,246	\$ 12,275,050.73	259,486	\$ 11,201,217.04	241,502
Other Funds						
Christmas Funds	\$ 189,572	1,282	132,002.00	1,389	\$ 147,933.05	1,349
Foundation Funds	280,597	5,875	258,426.12	5,210	119,961.17	3,766
Harvesters	321,664	12,872	158,703.04	8,154	139,611.51	4,992
Project Warmth	163,706	939	159,354.75	1,215	186,060.48	1,177
Toys for Tots (Marine Corp)	102,307	4,149	278,300.00	11,215	195,957.00	5,563
United Way Funds	377,568	3,298	337,232.66	2,629	238,688.96	1,922
	\$ 1,435,414	28,415	\$ 1,324,018.57	29,812	\$ 1,028,212.17	18,769
Utility Funds (Non-Governmental)						
Dollar Aide (KCP&L)	\$ 179,971	1,270	\$ 162,142.95	1,130	\$ 158,537.07	1,096
Dollar Aide Credits (KCP&L)	100,261	726	85,720.90	627	80,184.86	569
Dollar More (Ameren UE)	-	-	7,588.59	63	4,454.61	63
Aquila Cares (Aquila)	13,795	111	13,566.03	110	9,282.89	86
Gift of Warmth (KGS/SA)	9,082	41				
Jackson County Energy Assistance Prog	12,352	64	17,010.03	101	23,140.29	134
Neighbors Helping Neighbors (MGE)	113,658	805	118,716.90	836	106,431.46	774
Neighbors Helping Neighbors Credits(MGE)	52,755	371	38,356.87	259	43,612.09	297
MGE Extra Help (MGE)	203,969	689				
Share the Warmth						
Project Deserve (Kansas Gas Service)	29,314	163	30,685.13	185	36,036.58	223
Warmth & Light (Project Warmth)	103,423	695	108,977.35	743	108,326.24	700
	\$ 818,580	4,935	\$ 582,764.75	4,054	\$ 570,006.09	3,942
Total 5-county KC-Metro area	\$ 17,409,740	904,056	\$16,020,377	327,307	\$14,253,382	283,049
Total All Counties in MAACLink	\$ 18,158,433	928,327	\$16,617,372	344,641	\$14,878,442	292,989

Note: LIHEAP, ECIP, and LIEAP funds were not reported in MAACLink and are not included in totals. Information was provided by the States of Kansas and Missouri.

MAAC'S INFORMATION AND REFERRAL IS A CRITICAL COMPONENT OF HOMELESSNESS PREVENTION FOR LOW-INCOME RESIDENTS

	2004 Calls
Gas (Utility)	6,953
Electric (Utility)	4,221
Housing-Rent/Mortgage	2,999
Christmas Food/Gifts	1,037
Food (Groceries)	850
Housing-Deposit	772
Water (Utility)	555
Agency Number Requested	207
Medical	192
Clothing	145
Other	107
Furniture	96
Homeless Shelter	93
Thanksgiving	86
Housing	40
Transportation	36
Other (Utility)	29
Baby Supplies	27
Telephone (Utility)	20
Home Repair	8
Fans/Air Conditioner	6
Funeral Expenses	6
Search For Housing	6
Case Management	4
Employment	3
Meal (Prepared)	3
Back to School	2
Weatherization	1
Other	1
Drug Treatment	1
Counseling	1
Alcohol Treatment	1
G.E.D. Program	1
Senior Services/Issues	1
Mental Health	1
Total Calls	18,511

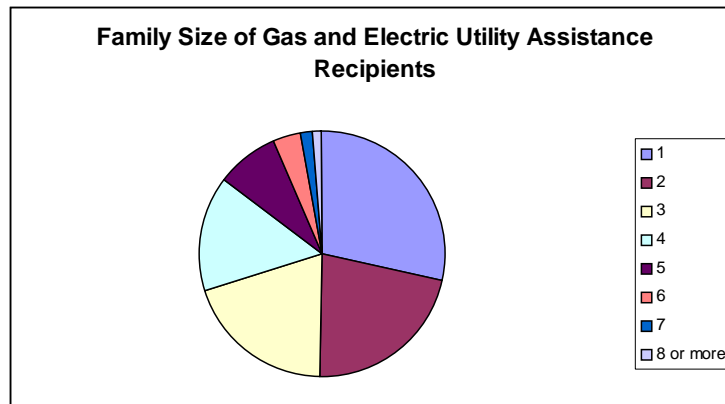


County	Totals by County			% by County		
	Referrals	People	Households	Referrals	People	Households
JACKSON	15,372	26,410	9,730	83.0%	78.1%	79.3%
WYANDOTTE	1,742	4,216	1,387	9.4%	12.5%	11.3%
CLAY	758	1,738	623	4.1%	5.1%	5.1%
JOHNSON	442	1,063	370	2.4%	3.1%	3.0%
PLATTE	197	410	162	1.1%	1.2%	1.3%
	18,511	33,837	12,272	100%	100%	100%

Calls from Zip Codes with Ten or More Calls

Zip Code	County	Calls	Zip Code	County	Calls
64130	JACKSON	2,158	66111	WYANDOTTE	63
64127	JACKSON	1,571	64014	JACKSON	61
64132	JACKSON	1,269	64105	JACKSON	55
64128	JACKSON	1,151	66061	JOHNSON	55
64110	JACKSON	1,003	64147	JACKSON	52
64109	JACKSON	945	66212	JOHNSON	46
64131	JACKSON	819	64024	CLAY	45
64134	JACKSON	619	64155	CLAY	44
64106	JACKSON	546	66109	WYANDOTTE	44
66104	WYANDOTTE	446	66202	JOHNSON	41
64124	JACKSON	427	66203	JOHNSON	40
66102	WYANDOTTE	410	66204	JOHNSON	40
64126	JACKSON	407	64086	JACKSON	38
64111	JACKSON	391	64057	JACKSON	37
64050	JACKSON	376	64064	JACKSON	35
64133	JACKSON	372	66062	JOHNSON	35
64030	JACKSON	362	64029	JACKSON	34
64138	JACKSON	332	66105	WYANDOTTE	34
64129	JACKSON	312	64054	JACKSON	33
64108	JACKSON	304	64081	JACKSON	29
66101	WYANDOTTE	275	64075	JACKSON	28
64123	JACKSON	265	64058	JACKSON	27
64052	JACKSON	247	66214	JOHNSON	23
64118	CLAY	222	66215	JOHNSON	23
66106	WYANDOTTE	184	64089	CLAY	22
66103	WYANDOTTE	161	64101	JACKSON	20
64056	JACKSON	151	64154	PLATTE	19
64055	JACKSON	140	66012	WYANDOTTE	19
64114	JACKSON	138	66216	JOHNSON	19
64053	JACKSON	129	66219	JOHNSON	18
64137	JACKSON	116	64112	JACKSON	17
64117	CLAY	108	66208	JOHNSON	17
64063	JACKSON	101	66213	JOHNSON	15
64116	CLAY	101	64156	CLAY	14
66112	WYANDOTTE	93	64145	JACKSON	13
64119	CLAY	87	66210	JOHNSON	13
64151	PLATTE	84	64113	JACKSON	12
64015	JACKSON	82	64157	CLAY	12
64068	CLAY	82	64150	PLATTE	11
64152	PLATTE	69	64082	JACKSON	10
64125	JACKSON	68	66030	JOHNSON	10
66111	WYANDOTTE	63	66113	WYANDOTTE	10

GAS AND ELECTRIC UTILITY ASSISTANCE RECIPIENTS							
	Female		Male		Any Gender *		\$ AMOUNT
	#	%	#	%	#	%	Any Gender * \$
DUAL HOUSEHOLD HEADS							
No children	350	3.1	303	10.1	656	4.5	\$135,560.73
One child	332	2.9	198	6.6	531	3.7	\$99,648.98
Two plus children	1,128	9.9	572	19.1	1,706	11.8	\$346,289.80
SINGLE HOUSEHOLD HEAD							
No children	3,076	27.0	1,387	46.3	4,469	31.0	\$842,618.74
One child	2,130	18.7	263	8.8	2,399	16.6	\$433,571.26
Two plus children	4,389	38.5	272	9.1	4,673	32.4	\$1,051,897.18
RACE OF HOUSEHOLD HEAD							
Asian (AS)	32	0.3	13	0.4	45	0.3	\$8,126.78
Black (BL)	5,320	46.6	1,038	34.7	6,359	44.1	\$1,350,753.80
Black/African Amer & White (BW)	1	0.0	0	0.0	1	0.0	\$42.95
Eskimo/Inuit (ES)	0	0.0	2	0.1	2	0.0	\$490.00
Hispanic (HI)	54	0.5	16	0.5	70	0.5	\$12,452.79
Latino (LA)	376	3.3	151	5.0	527	3.7	\$111,108.02
Middle Eastern (ME)	13	0.1	18	0.6	31	0.2	\$6,979.18
Multiple Races (MX)	33	0.3	8	0.3	41	0.3	\$7,058.78
Native American (non-Eskimo) (NA)	65	0.6	15	0.5	80	0.6	\$14,504.09
Other (OT)	46	0.4	13	0.4	59	0.4	\$7,731.76
Pacific Islander (PI)	16	0.1	4	0.1	20	0.1	\$3,010.15
Hispanic/White (HW)	1	0.0	0	0.0	1	0.0	\$200.00
Unknown (UN)	114	1.0	35	1.2	177	1.2	\$26,471.26
White (WH)	5,334	46.8	1,682	56.2	7,021	48.6	\$1,360,657.13
HOUSEHOLDS CONTAINING:							
Seniors	1,822	16.0	628	21.0	2,455	17.0	\$528,182.71
Disabled	495	4.3	189	6.3	685	4.7	\$153,212.56
HOUSEHOLD INCOME							
Poverty level and less	7,880	69.1	1,827	61.0	9,729	67.4	\$2,082,899.01
150% of poverty and less	9,372	82.2	2,286	76.3	11,686	81.0	\$2,478,945.66
Above 150% of poverty	417	3.7	147	4.9	565	3.9	\$112,290.41
TOTAL	11,405	100.0	2,995	100.0	14,434	100.0	\$2,909,586.69



	Households	Children	Seniors	People
Electric Assistance	9,813	14,223	1,925	29,778
Gas Assistance	6,237	8,949	1,535	19,075

Utility Assistance Helps Prevent Homelessness

Households that receive utility assistance must qualify according to the guidelines of each program. Utility assistance programs generally use a percentage of the Federal poverty level as an income guideline. The chart below is the poverty level published by the government for 2004. Most programs use between 125% and 150% of the maximum annual income for eligibility. Maintaining utility service is a critical health, safety, and housing stability factor.

2004 Federal Poverty Level (100% of Poverty)	
Family Size	Maximum Annual Income
1	\$9,310
2	\$12,490
3	\$15,670
4	\$18,850
5	\$22,030
6	\$25,210
7	\$28,390
8	\$31,570
Additional person	\$3,180

Recipients of MAAC-managed funds often have earned income. They just cannot make ends meet on the low-paying jobs and limited benefits they receive.

MAACLink reports generate income information that is required to qualify a utility customer that is seeking assistance from one of the funds that MAAC administers.

The MAAC-managed funds are from customers of Kansas City Power & Light Company, Missouri Gas Energy, Aquila and corporate donations. In addition, MAAC manages utility funds from Project Warmth and the Jackson County Energy Assistance Program housed at the Greater Kansas City Community Foundation.

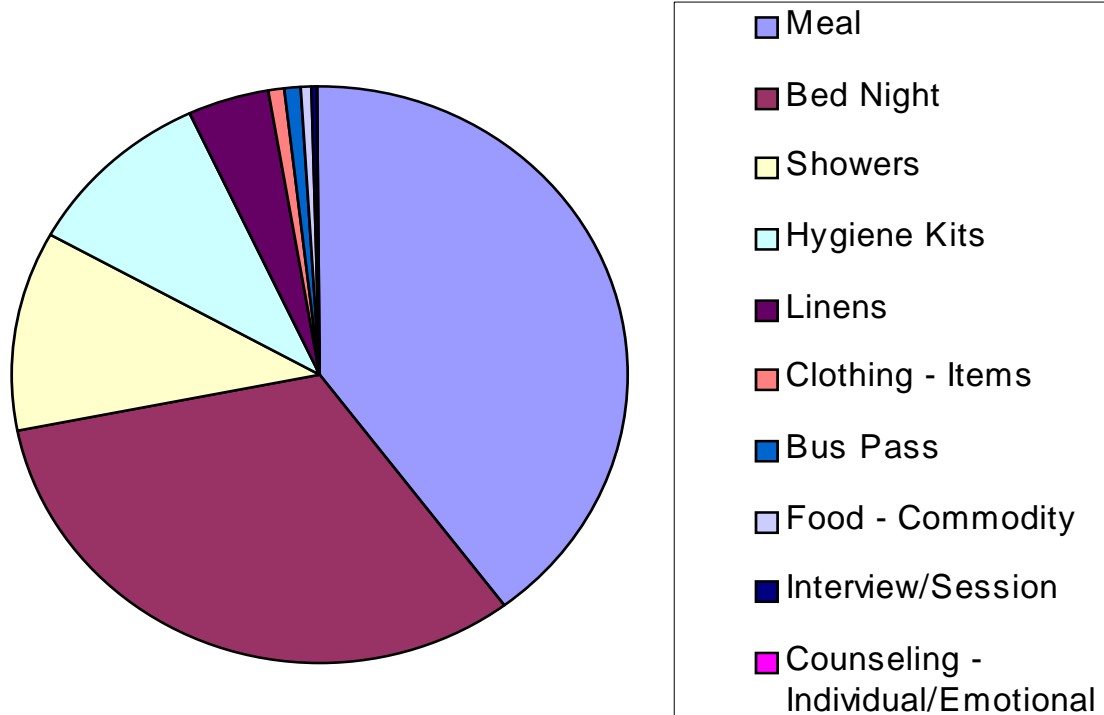
Major Income Sources	
Gas-Electric Utility Recipients	
Salary	4656
Food Stamps	2951
SSDI	1408
TANF	1044
Soc Sec	950
Child Support	664
Unemployment	452
SSI	448
Section 8	399
No Income	341
Family/Friends	154
Other	135
Pension	120
Medicaid	103
Day Labor	101
Alimony	73
General Assistance	70
Survivor's Benefits	54
Medicare	44
Veterans Pension	38
Workers Comp	32
LIHEAP	20

Services to Homeless Persons 2004

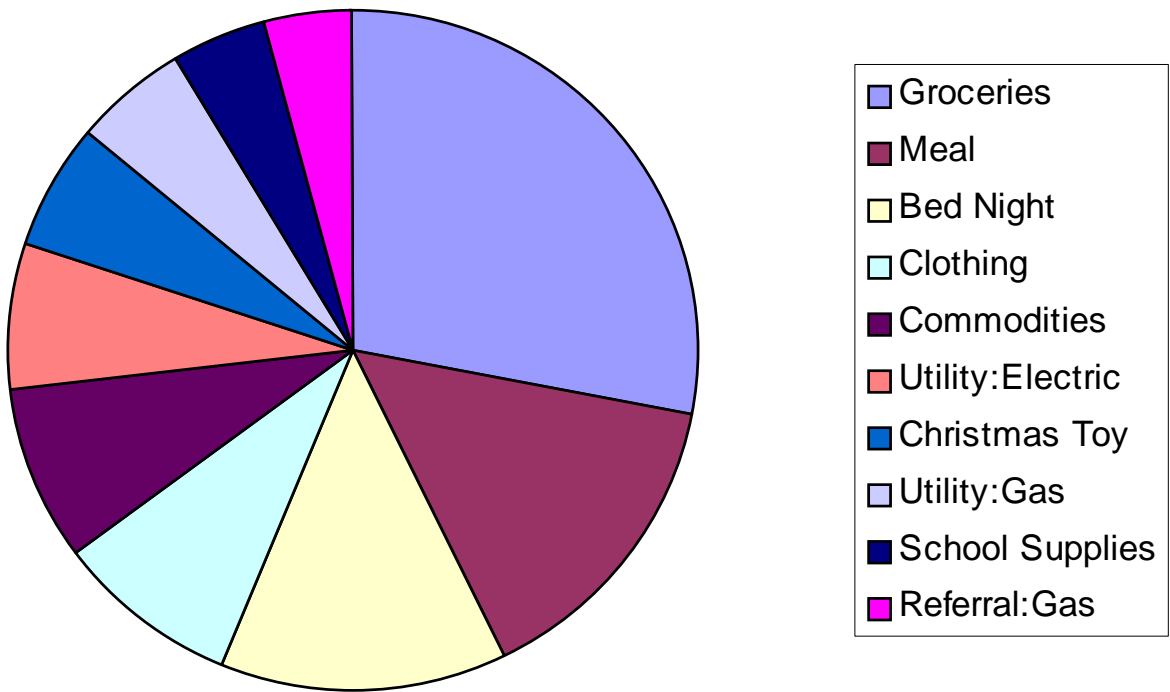
	Services	Amount	Clients	Household	Children	Adults	Seniors	Individuals
Meal	155,711	\$8,858.00	5,244	4,317	1,393	4,361	374	6,128
Bed Night	125,102	\$196,760.00	5,248	4,322	1,498	4,377	364	6,239
Showers	44,875	\$30.00	2,172	1,670	692	1,811	147	2,650
Hygiene Kits	39,372	\$65.00	1,867	1,362	760	1,414	109	2,283
Phone Call By Client	23,207	\$0.00	1,606	1,383	404	1,466	126	1,996
Linens	16,875	\$0.00	926	504	604	557	26	1,187
Personal Items - Other	12,678	\$4,880.66	1,124	904	460	1,078	77	1,615
Homeless Drop-in	11,295	\$0.00	978	973	109	961	89	1,159
Food - Coffee Services	11,292	\$0.00	978	973	109	961	89	1,159
Food - In Kind (groceries)	5,537	\$257,704.25	2,600	2,561	1,238	3,120	251	4,595
Clothing - Items	3,917	\$66,707.88	1,934	1,902	734	2,168	160	3,060
Bus Pass	2,842	\$9,233.76	1,561	1,540	361	1,641	125	2,109
Client Contact	2,386	\$2,426.50	643	643	194	709	54	957
Food - Commodity	1,753	\$22,906.89	990	981	510	1,194	93	1,794
Interview/Session	1,218	\$2,752.00	828	820	519	957	67	1,543
Program Orientation	1,033	\$0.02	1,000	997	114	1,055	63	1,232
Counseling - Assessment	777	\$212.50	344	343	79	329	41	449
Mail Services	737	\$30.00	147	147	32	146	23	201
Gasoline Voucher (or Cash)	505	\$5,010.91	290	280	301	415	29	745
Counseling - Individual/Emotional	393	\$18,031.00	83	81	58	102	7	167
Laundry Services	378	\$95.25	112	109	39	119	11	169
Medical - Prescription	351	\$10,594.83	230	227	106	273	34	413
Christmas Gifts	333	\$41,527.00	328	325	499	446	24	966
Referral - Employment Program	318	\$2,661.00	221	218	63	249	16	328
Medical - Glasses	306	\$10,766.46	300	301	58	320	30	408
Housing - Rent	303	\$79,169.13	267	266	171	341	21	533
Case Management	290	\$3,112.50	100	98	86	122	6	214
Housing - Search For Housing	249	\$234.00	113	115	29	130	13	172
Referral - (Housing) Rent/Mortgage	248	\$420.00	212	210	184	258	20	462
Christmas Basket	243	\$12,203.00	243	241	347	338	33	717
Transportation - Other	230	\$16,242.38	149	145	96	170	11	277
Identification (Legal Aid)--See Items	221	\$2,569.30	217	205	43	224	20	274
Household Items	215	\$4,229.06	176	168	104	213	16	327
Other Service	213	\$2,280.56	106	106	28	113	10	151
Application for Housing Program	202	\$25.00	199	195	270	256	11	537
Housing - Temporary Lodging	201	\$18,638.17	164	160	156	239	22	417
Housing - Deposit	171	\$38,130.32	165	164	143	214	15	368
Bus Ticket	147	\$2,634.71	93	92	46	96	10	152
Referral - (Utility) Gas	146	\$0.00	125	125	134	159	11	304
School Supplies	131	\$7,587.42	129	115	299	170	7	476
Referral - (Housing) Search	127	\$165.00	85	85	11	90	6	107
Consumer Items - Other	122	\$3,222.88	104	104	121	133	7	261
Bus Tokens	114	\$258.45	84	84	12	91	8	111
Long Distance Call by Client	114	\$37.11	62	62	14	65	2	81
Consumer Item Voucher	112	\$130.00	107	107	6	110	8	124
Voice Mail for Clients	112	\$3,385.00	110	110	35	125	10	170
Food-Voucher (or Cash)	108	\$1,493.00	96	93	90	138	5	229
Utility - Electric	106	\$16,297.14	94	92	176	132	12	318

	Services	Amount	Clients	Households	Adults	Children	Seniors	Total
Employment - Job Training	104	\$0.00	37	36	66	43	2	111
Referral - (Utility) Electric	102	\$0.00	94	94	108	111	10	229
Referral - Food/Groceries	101	\$15.00	94	94	90	123	10	223
Referral - (Housing) Deposit	100	\$0.00	84	84	105	103	6	214
Advocacy - Housing	95	\$275.50	59	58	86	72	8	166
Medical - Screening/test	89	\$1,298.50	66	64	47	85	5	137
Referral - Other	87	\$45.00	74	74	23	93	1	117
Legal Documents--See Items	86	\$1,200.95	77	77	25	80	4	109
Referral - Homeless/Emergency Shelter	78	\$205.00	75	75	71	101	4	176
Referral - Job	78	\$60.00	67	67	22	77	3	102
Advocacy - General Support	76	\$0.00	46	46	37	52	4	93
Food - Other	73	\$5,343.00	68	53	21	81	4	89
Food - Sack Lunch	70	\$10.00	69	69	1	62	11	74
Thanksgiving Food	69	\$4,024.00	72	69	104	112	18	231
Christmas Toy	68	\$1,285.00	62	50	107	81	2	190
Counseling - Group	66	\$320.00	43	43	26	47	6	79
Referral - Clothing	61	\$10.00	49	49	31	65	2	98
Housing - Screening	60	\$668.00	10	10	24	11	0	35
Referral - (Medical) Care	60	\$250.00	53	54	3	57	5	65
Counseling - Family	54	\$3,683.00	26	24	48	42	1	91
Utility - Gas	54	\$12,103.92	49	49	98	65	5	168
Half Fare Cards	50	\$385.00	16	15	4	16	6	26
Medical - Physician Visit	49	\$342.35	38	38	28	50	5	83
Baby Items	46	\$619.70	33	33	78	64	2	144
Referral - DFS/SRS	44	\$60.00	43	43	7	50	1	58
Assistance - Court	43	\$0.00	14	14	5	15	0	20
Assistance - Probation/Parole	43	\$0.00	6	6	0	6	0	6
Housing - Other	43	\$1,651.93	39	39	37	51	5	93
Advocacy - Mental Health	42	\$201.00	22	22	18	23	2	43
Referral - Christmas Food/Gifts	42	\$0.00	40	40	63	58	4	125
Counseling - Intake	41	\$0.00	40	40	0	42	2	44
Referral - Case Management	39	\$75.00	37	37	9	44	1	54
Cab Vouchers	37	\$832.15	26	26	17	30	2	49
Interviewed for Program	35	\$0.00	35	35	51	43	1	95
Locker Services	34	\$0.00	30	30	2	32	0	34
Referral - Counseling	32	\$125.00	32	32	12	36	4	52
Furniture	29	\$2,120.01	28	28	35	38	2	75
Medical - Other	29	\$1,289.57	29	29	16	29	7	52
Counseling - Substance Abuse	28	\$291.00	23	23	11	21	3	35
Referral - (Medical) Prescription	26	\$60.00	25	25	4	35	1	40
Car/Auto Repair	25	\$2,934.74	22	22	23	36	2	61
Referral - Housing	25	\$160.00	22	22	21	26	1	48
Referral - (Housing)Transitional Shelter	23	\$0.00	20	20	30	23	0	53
Referral - Legal Aid	21	\$25.00	19	19	6	23	0	29
Referral - Social Security Office	21	\$0.00	20	20	0	19	4	23
Transportation - Travel Aid	21	\$0.00	19	19	0	13	6	19
Clothing - Coats	20	\$1,190.00	20	20	9	13	1	23
Education - Books/Supplies	20	\$641.24	19	19	24	26	3	53
Medical - Counseling/Advice	20	\$402.50	13	13	15	18	1	34

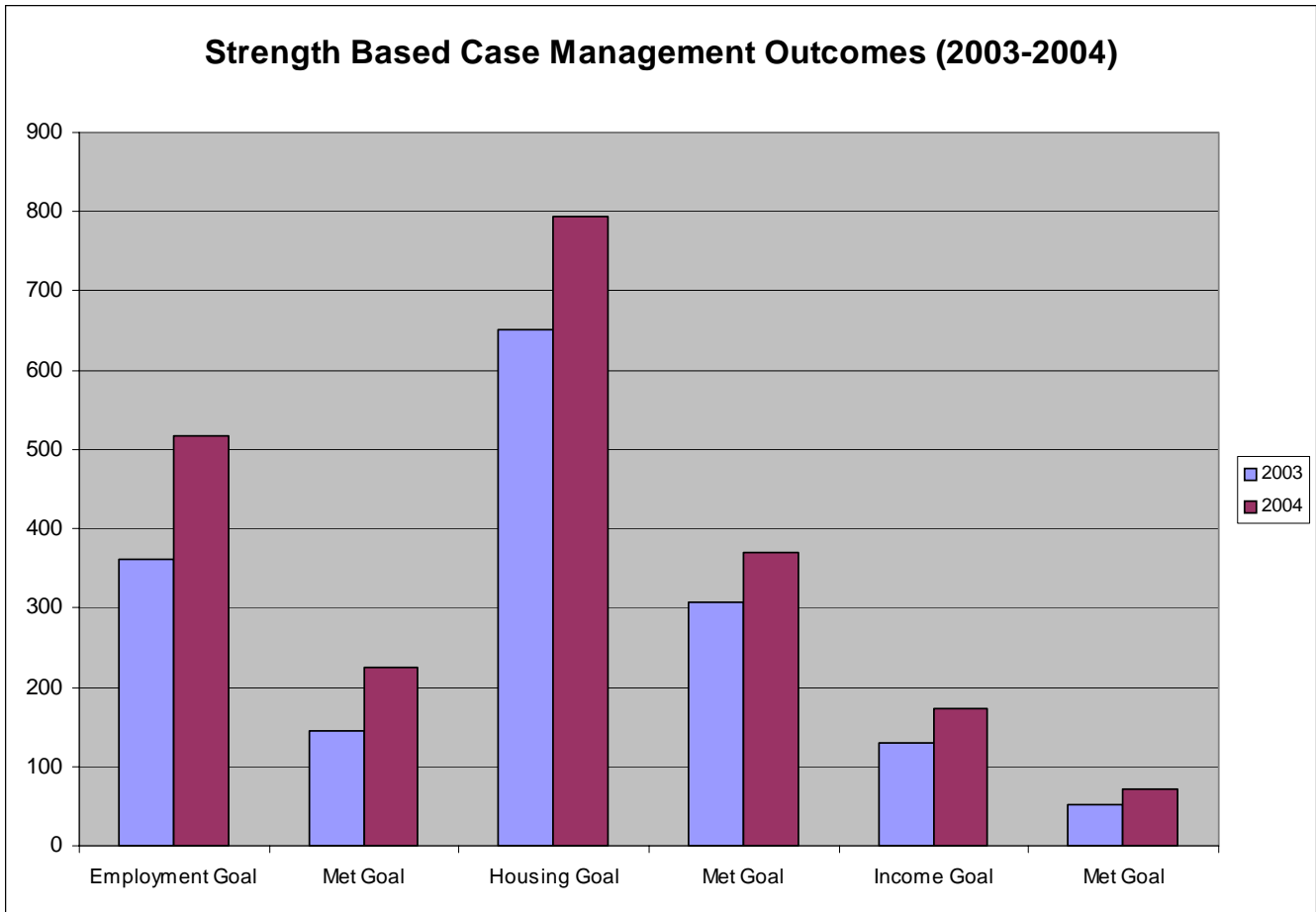
Services to Homeless Persons: 10 Most Frequent



10 Most Provided Services to First Time Recipients (Homeless and Housed)



MAAC'S STRENGTHS-BASED HOMELESS CASE MANAGEMENT PROGRAM



MAAC has trained Case Managers working with homeless individuals and families in the Strength-Based approach since 1994. It has proven to be one of the most successful programs for homeless families that are seeking to return to economic self-sufficiency.

Over the past ten years, the lack of affordable housing has precluded many program participants from achieving their housing goals. MAAC's link between utility assistance and homeless case management is used to underscore the need to increase the number of affordable housing units and to ensure that these residences do not have utility bills that are so high that the cost of housing becomes unmanageable.



MAACLINK PARTICIPATING AGENCIES

206 agency sites worked together to address the service delivery and information sharing needs of the Kansas City metropolitan area community.

Allstar Community Outreach	(Fairmount)	Helping Hand of Goodwill
American Red Cross	Community Services League (Grain Valley)	Hillcrest Ministries Clay County
American Red Cross – Wyandotte Co	Community Services League (Maple)	Hillcrest Ministries of Eastern Jackson County
Antioch Bible Baptist Church	Community Services League (Oak Grove)	Hillcrest Ministries of Platte County
Benilde Hall Program	Comprehensive Mental Health Services	Holy Cross
Bishop Sullivan Center	Cornerstone Baptist Church	Hope House (Shelter)
Blenheim Caring Communities	Coronation of Our Lady Crosslines	Housing Information Center
Carthage Crosslines Ministry	DCCCA Family Preservation Services	In As Much Ministry
Cathedral of the Immaculate Conception	Della Lamb Community Services	James Elementary School
Catholic Charities – Broadway	Don Bosco Community Center	Johnson County Energy Office – Blue Valley
Catholic Charities – Linwood	Economic Opportunity Corp – St. Joseph	Johnson County Energy Office – Desoto/Gardner
Catholic Community Services – KC, Ks.	Economic Opportunity Foundation, Inc.	Johnson County Energy Office – Merriam
Catholic Community Services – Leavenworth	El Centro	Johnson County Energy Office – Roeland Park
Catholic Community Services – Merriam	El Centro – Family Care	Johnson County Energy Office – Spring Hill
Catholic Community Services – Olathe	El Centro Learning Center	Johnson County Housing Coalition
Central Presbyterian Church	Empowerment Center of Kansas City	Johnson County Interface Hospitality Network
Chick Caring Community Center	First Community Outreach Center	Kansas City Rescue Mission
Christ the King Church	Forest Avenue Family Shelter	Ladd Caring Community Center
Church of the Annunciation	Friends of Yates	Lee's Summit Social Services
Church of the Resurrection	Front Porch Alliance	Legal Aid
Citizen's Relief Commission	Good Samaritan Center of Excelsior Springs	Legal Aid of Western Missouri
City Union Mission Emergency Center	Good Samaritan Project	Linwood United Church
City Union Mission Men's Shelter	GPT-Local Area Network	Lloyd Siebert – Share, Inc. Love, Inc.
City Union Mission New Life	Grace and Holy Trinity Outreach	Lutheran Mission of the Good Shepherd
Coalition for Independence	Grace United Church	McCoy Caring Community Center
Colonial Presbyterian Church	Grandview Assistance Program	Mental Health Association of the Heartland
Community Assistance Council	Guadalupe Center, Inc.	Metropolitan Lutheran Min. (Central)
Community LINC	Guardian Angels Church	Metropolitan Lutheran Min. (Homeless Serv Cr)
Community Services League (Blue Springs)	Hawthorne Place Family Center	
Community Services League		



Metropolitan Lutheran Min. (Northland)	Phoenix Family Housing	Southern Baptist Ministries
Metropolitan Lutheran Min. (Wyandotte)	Phoenix Family Housing Corp.	St. Aloysius Church
Missouri Department of Mental Health	Phoenix Family Housing – Thunderbird	St. Anthony's Food Pantry
Mother's Refuge	Raytown Emergency Assistance Program	St. Catherine's Outreach
Mount Carmel Church of God Newhouse (Shelter)	Redemptorist Center	St. Francis Xavier Catholic Church
Northeast Presbyterian Church	Research Mental Health Services reStart	St. James Social Service
Northland Assistance Center	Riverview Community Services	St. Louis Social Services
Operation Breakthrough	Rose Brooks (Shelter)	St. Peters Catholic Church
Parkway Baptist Church	Safehome (Shelter)	St. Therese Catholic Church
Phoenix Family Housing – Brittany Court	Salvation Army – KCK	St. Vincent de Paul Society–St. Elizabeth
Phoenix Family Housing – Columbus Park	Salvation Army (Bellevue)	St. Vincent de Paul Society–St. Therese North
Phoenix Family Housing – East Hills	Salvation Army Access House	Swope Parkway Health Center
Phoenix Family Housing – Friendship Village	Salvation Army Blue Valley Corps	Synergy Safehaven Shelter
Phoenix Family Housing – Marlborough Manor	Salvation Army Crossroads	Truman Medical Center Behavioral Health
Phoenix Family Housing – Mt. Carmel	Salvation Army Excelsior Springs	UDS500
Phoenix Family Housing – Nowlin Hall	Salvation Army Family Shelter (KCK)	United Community Services
Phoenix Family Housing – Olive Park	Salvation Army Grandview	United Inner City Services of St. Marks
Phoenix Family Housing – Palestine Gardens North	Salvation Army Independence Corps	United Services CAA–Clay County
Phoenix Family Housing – Parvin Estates	Salvation Army Kansas City, Kansas Corps	United Services CAA–Clay County Excelsior Springs
Phoenix Family Housing – Red Bridge Place	Salvation Army Metro Social Services	United Services CAA–Independence
Phoenix Family Housing – Rosedale Ridge	Salvation Army Northland Corps	United Services CAA–Manchester
Phoenix Family Housing – Stonegate	Salvation Army Olathe	United Services CAA–Wayne
	Salvation Army Ray County	United Services CCA–Clay County
	Salvation Army Supportive Housing	United Services CCA–Platte
	Salvation Army Westport Corps	United Way Wyandotte County
	Salvation Army–Divisional Fuel Funds	Vaughn–Trent Community Services
	Samuel U. Rodgers Clinic on Euclid	Village Presbyterian Church
	Save, Inc.	Village Presbyterian Food Pantry
	SE Kansas CAP	Welfare Rights Organization
	Seton Center (23rd St.)	West Central Community Action Agency
	Shawnee Community Services	Wilhelmina Gill Multi–Service Center
	Sheffield Place	Wyandot Behavior Health
	Social Welfare Board – St. Joseph	



MAACLink, established in 1994 by the Mid America Assistance Coalition, is a shared data system for food pantries, utility assistance providers, homeless service agencies, and organizations providing supportive services for low-income and homeless individuals. MAACLink is used to document client services, administer community resources, and provide essential reporting to funders and public policy makers. MAACLink provides information to determine appropriate outcome measurements, identify underlying causes of homelessness, and develop systems to break the cycle of poverty. MAACLink has received local, state, regional, and national awards for its inclusion of agencies all along the spectrum of services required to assist low income citizens from spiraling into homelessness.

MAAC Staff

Jan Marcason, Executive Director
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Stephanie Charles, Information and Referral Specialist
Charlene Hill, Receptionist
Monica Hill, Information and Referral Specialist
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David Johnson, Chief Financial Officer, Utility Fund Manager
Rick McKeever, MAACLink PC Support Specialist
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