

2003 MAACLINK STATISTICAL REPORT

MAACLink Data From 254 Agencies

Standard reports from MAACLink generate information to document client demographics and identify service trends.

National Information

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Missouri and Kansas Data

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More Are Living with Less

MAACLink statistics prove that in 2003 there was a dramatic increase in the number of Kansas City metro area residents who came to an emergency assistance or homeless service agency **for the very first time**:

Of those receiving service in 2003, 42% were getting help **for the very first time**. The number of first time recipients in 2003 was 20% higher than the number of first time recipients served in 2002.

- 43% of first time recipients were White,
- 35% of first time recipients were Black,
- 20% of first time recipients were Hispanic.
- **6,766 people stayed in emergency shelter in 2003, including 1,395 children. See pages 14-17 for more information about homelessness in our community.**

Dollar Value of Services Provided (Five-County Data)

2003	2002	2001	2000	1999
\$16,020,376	\$14,253,382	\$13,610,855	\$11,121,591	\$9,786,029

Households Assisted (Five-County Data)

2003	2002	2001	2000	1999
60,429	53,302	48,795	39,639	37,576

MAACLink Data is Used to:

<p>CONFIRM SOCIAL SERVICE PROFESSIONALS' OBSERVATIONS OF LOW INCOME AND HOMELESS FAMILIES.</p> <p>More families received assistance for the very first time in 2003.</p> <p>Pages 6 & 13</p>	<p>DISPEL MYTHS ABOUT THE HOMELESS POPULATION.</p> <p>510 homeless participants in programs worked more than 30 hours per week.</p> <p>Page 16</p>	<p>ADVANCE PROGRAMS TO PROMOTE ECONOMIC STABILITY.</p> <p>47% of households in Strength Based Case Management achieved housing goals.</p> <p>Page 17</p>	<p>TARGET FUNDING TO PRODUCE THE MOST IMPACT ON VULNERABLE HOUSEHOLDS.</p> <p>Most calls for assistance come from zip codes in East Central KCMO</p> <p>Page 11</p>	<p>FULFILL HUD REQUIREMENTS FOR HOMELESS MANAGEMENT INFORMATION SYSTEMS.</p> <p>HUD programs completion results—45% success rate</p> <p>Page 17</p>
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For an expanded version of the 2003 Statistical Report with data mapping go to www.maaclink.org/publications.

Incomes in the Midwest declined by 2% because of the loss of manufacturing jobs.

Food Stamp eligibility (an indicator of inadequate household income) is at an all-time high, increasing 12% in Kansas and 23% in Missouri.

The increase in food stamp eligibility is a result of long-term unemployment.



NATIONAL INFORMATION

On September 26, 2003 the U.S. Census Bureau reported that the number of Americans living in poverty jumped by 1.7 million people last year, the second year in a row the number increased, and the median household income declined. It was the first time since the early 1990s that there have been negative changes in poverty and incomes in two consecutive years.

In July 2003 a record number of Americans received food stamps – more than 22 million. This is a 33% increase (an additional 5.5 million people) in food stamp eligibility since July 2000. Kansas experienced a 12% increase in food stamp participants from August 2002 to August 2003. Missouri experienced a 23% increase during that

same time period.

According to the Center on Budget and Policy Priorities, this increase in food stamp eligibility is a result of “long-term” unemployment. **Two thirds of all jobless workers receiving Temporary Extended Unemployment Compensation ran out of benefits without finding work in 2003.**

The United States child poverty rate is substantially higher, often two-to-three times higher, than that of most other major Western industrialized nations. Five million American children lived in extreme poverty (50% below the Federal poverty level) in 2003, a 17% increase since 2000. Most children in low-income families have parents who are employed full-time and year-round.

56% of all children in low-income families have at least one parent who works full time and year-round. 28% of children in low-income families have at least one parent who works part-time or full-time part of the year. Only 16% of the children in low-income families do not have an employed parent.

The Midwest was the only region to have an increase in its poverty rate between 2001 and 2002. According to the New York Times, the Midwest was particularly hard hit last year, with incomes declining 2%, a factor likely caused by a loss in manufacturing jobs. African-Americans fared the worst last year, with a loss in median income of 3% and an increase in poverty to 24.1% from 22.7% the previous year.

HUNGER, HOMELESSNESS STILL ON THE RISE

Hunger and homelessness continued to rise in major American cities over the last year, according to the new U.S. Conference of Mayors-Sodexo Hunger and Homelessness Survey, released December 18, 2003. As the overall economy

remained weak, requests for emergency food assistance increased by an average of 17% over the past year, and requests for emergency shelter assistance increased by an average of 13 percent in the 25 cities surveyed.

Hunger:

Twenty participating cities reported that unemployment and various employment-related problems were the leading cause of hunger.

Other causes most likely contributing to hunger include low-paying jobs

(13 cities), and high housing costs (11 cities).

As need increased, 56% of the cities surveyed reported that people in need were turned away due to lack of resources. Over 14% of the requests for emergency

(Continued on page 3)

HUNGER, HOMELESSNESS STILL ON THE RISE IN MAJOR U.S. CITIES SURVEY OF 25 CITIES (INCLUDING KANSAS CITY, MISSOURI) FINDS UNEMPLOYMENT AND LACK OF AFFORDABLE HOUSING ACCOUNT FOR INCREASED NEEDS

food assistance have gone unmet during the last year. For families, 15% of the requests for assistance have gone unmet. Just over half the cities surveyed indicated that emergency assistance facilities have had to decrease the number of bags of food provided and/or the number of times people can receive food. Of these cities, 48% have had to significantly limit food provided.

The survey finds that 59% of those requesting emergency food assistance were members of families with children and their parents, and that 39% of the adults requesting such assistance were employed.

"These are not simply statistics," said Nashville Mayor Bill Purcell, who co-chairs the Conference's Task Force on Hunger and Homelessness. "These are real people who are hungry and homeless in our cities."

Homelessness:

Twenty-three participating cities reported that lack of affordable housing was the leading cause of

homelessness. Other causes most likely attributed to homelessness include mental illness or lack of needed services (18 cities), low-paying jobs (17 cities), and substance abuse and the lack of needed services (17 cities).

Participating cities were most likely to attribute homelessness to a lack of affordable housing (21 cities), mental illness and the lack of needed services (20 cities), substance abuse and the lack of needed services (19 cities), and low-paying jobs (17 cities).

The survey documents significant unmet need for shelter in the cities surveyed. Eighty-four percent of the cities reported that emergency shelters have turned away homeless families due to lack of resources. Over 14% of the requests for emergency food assistance are estimated to have gone unmet during the last year. For families, 15% of the requests for assistance were not met.

People remained homeless for an average of five months in the survey cities. Sixty percent of the cities said that the length of time people are homeless

increased during the last year. Single men comprised 4% of the homeless population, families with children 40%, single women 14 percent, and unaccompanied youth five percent.

It is estimated that substance abusers account for 30% of the homeless population in the survey cities and persons considered mentally ill account for 23%. Seventeen percent of the homeless in survey cities are employed and 10% are veterans.

Outlook:

Eighty-seven percent of the cities surveyed expect that requests for emergency food assistance will increase again over the next year. Ninety-one percent expect that requests for emergency food assistance by families with children will increase next year. Eighty-eight percent expect that requests for emergency shelter will increase next year, and 80% expect requests for shelter by homeless families will increase in 2004. Even with an improving economy, city officials believe that economic conditions will continue to have a negative impact on the problem of

hunger and homelessness.

"The data released today is consistent with the increased demand for emergency food assistance we've seen throughout our national network of hunger-relief agencies," said Robert Forney, President and CEO of America's Second Harvest. "We are hopeful that this will spur the President and Congress to renew and strengthen our national fight against child hunger in America."

The mayors of the 25 cities included in the survey are members of the Conference of Mayors Task Force on Hunger and Homelessness. Kansas City Mayor Kay Barnes participated in the survey.

The complete survey can be downloaded at: usmayors.org

MISSOURI INFORMATION

15.9% of Missouri children live in poverty.

Unemployment rates of African American Missourians was 14%, Latinos 8.8%, and Whites 4.6% in 2003.

In 2003, 15.9% of Missouri's children lived in poverty. In Missouri, 60% of black children live in low-income families compared to 25% of white children that live in low-income families. 37.9% of Missouri's school

age children qualify for free or reduced price lunch. A child living in a family with four members earning \$23,920 is eligible for this nutrition program. In Missouri, 156,179 workers were unemployed in

2003. Many others have left the labor force, discouraged after a long search for work. The Unemployment rate for African-Americans in Missouri is 14%; for Latinos 8.8%; and for Whites 4.6%. (Sources 7-10, page 19)

Jackson County 2003 Recipients

	Female	Male	Unknown	Total	Percent
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Dual Household Heads					
No Children	793	713	5	1,511	3.84%
One Child	517	319	3	839	2.13%
Two Plus Children	2,132	946	9	3,087	7.85%
Total Dual Household Heads	3,442	1,978	17	5,437	13.83%

Single Household Head					
No Children	9,188	10,044	54	19,286	49.07%
One Child	3,874	745	18	4,637	11.80%
Two Plus Children	9,153	778	16	9,947	25.31%
Total Single Household Heads	22,215	11,567	88	33,870	86.17%

Racial Profile Of Service Recipients	Asian	Black	Hispanic	White	Other
	0.88%	50.78%	5.95%	36.56%	5.83%

Clay County 2003 Recipients

	Female	Male	Unknown	Total	Percent
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Dual Household Heads					
No Children	144	101	1	246	5.84%
One Child	129	60		189	4.49%
Two Plus Children	430	186	1	617	14.65%
Total Dual Household Heads	703	347	2	1,052	24.98%

Single Household Head					
No Children	895	570	4	1,469	34.88%
One Child	502	93		595	14.13%
Two Plus Children	995	99	2	1,096	26.02%
Total Single Household Heads	2,392	762	6	3,160	75.02%

Racial Profile Of Service Recipients	Asian	Black	Hispanic	White	Other
	0.43%	10.04%	2.68%	81.86%	4.99%

Platte County 2003 Recipients

	Female	Male	Unknown	Total	Percent
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Dual Household Heads					
No Children	14	21		35	3.83%
One Child	28	14		42	4.60%
Two Plus Children	111	45		156	17.07%
Total Dual Household Heads	153	80		233	25.49%

Single Household Head					
No Children	137	78	1	216	23.63%
One Child	139	5		144	15.75%
Two Plus Children	302	19		321	35.12%
Total Single Household Heads	578	102	1	681	74.51%

Racial Profile Of Service Recipients	Asian	Black	Hispanic	White	Other
	0.33%	17.72%	1.75%	75.93%	4.27%



KANSAS INFORMATION

Kansas has 14% of its children living in poverty, ranking it number 16 in the nation. In Kansas, Black and Latino children are more likely to live in low-income households. 66% of Latino children live in low-income households, 61% of black children, and 28% of white children. In the early

1990s Kansas was ranked 8th nationally in the well-being of children. It has since dropped to 19th. The decline can be attributed, in part, to poor performance on measures of family economic security. The number of people in Kansas receiving Temporary Assistance for Needy

Families (TANF) increased from 35,604 in March 2002 to 39,093 in March 2003 – an increase of 9.8%. The number of Kansas’s families receiving TANF in March 2003 was 15,092 – an increase of 8.7% from March 2002.

In 2003, the fair market

rent for a two -bedroom apartment in Kansas was \$559 per month, or 132% of the average monthly income for a service worker earning the state minimum wage of \$2.65 per hour. (Sources 11- 15, page 19)

Johnson County 2003 Recipients	Female	Male	Unknown	Total	Percent
Dual Household Heads					
No Children	197	116	2	315	5.13%
One Child	191	88	1	280	4.56%
Two Plus Children	742	252	3	997	16.25%
Total Dual Household Heads	1,130	456	6	1,592	25.95%
Single Household Head					
No Children	1,407	873	10	2,290	37.33%
One Child	709	111	2	822	13.40%
Two Plus Children	1,291	134	6	1,431	23.33%
Total Single Household Heads	3,407	1,118	18	4,543	74.05%
Racial Profile Of Service Recipients					
	Asian	Black	Hispanic	White	Other
	0.41%	16.43%	9.42%	63.75%	9.99%

Wyandotte County Recipients	Female	Male	Unknown	Total	Percent
Dual Household Heads					
No Children	259	240	1	500	4.50%
One Child	220	144		364	3.28%
Two Plus Children	1,117	522	2	1,641	14.77%
Total Dual Household Heads	1,596	906	3	2,505	22.55%
Single Household Head					
No Children	2,157	2,170	9	4,336	39.04%
One Child	1,061	207		1,268	11.42%
Two Plus Children	2,723	270	5	2,998	26.99%
Total Single Household Heads	5,941	2,647	14	8,602	77.45%
Racial Profile Of Service Recipients					
	Asian	Black	Hispanic	White	Other
	0.88%	49.28%	11.85%	31.57%	6.42%

66% of Latino children and 61% of Black children in Kansas live in low income households, more than twice the rate of White children (28%).



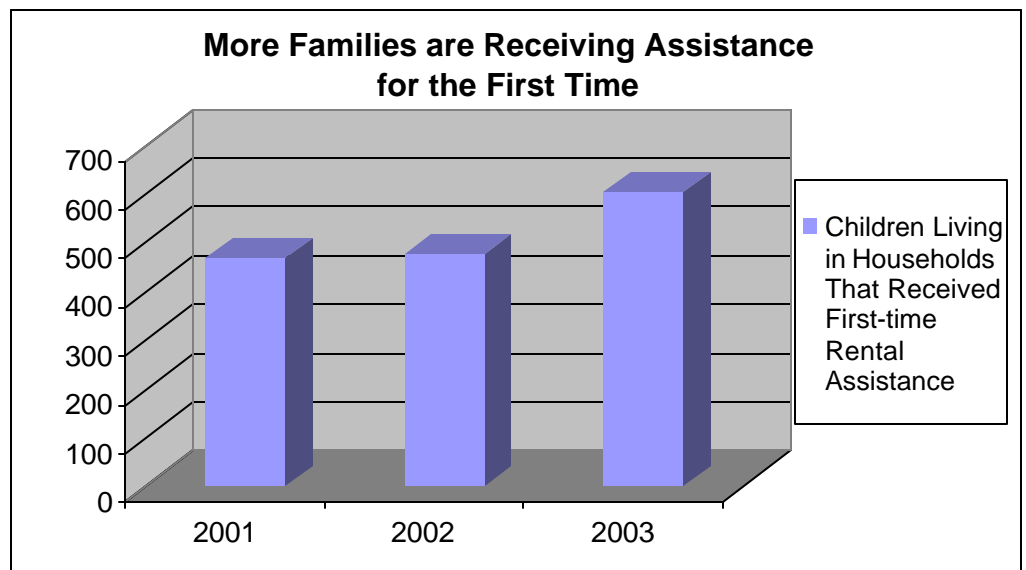
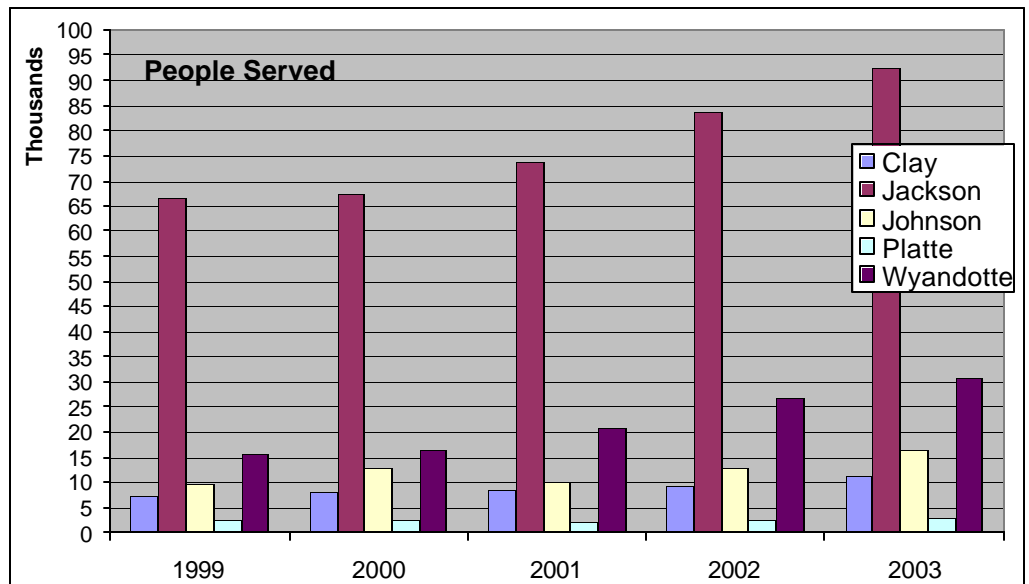
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SERVICES IN THE 5-COUNTY KANSAS CITY METRO AREA

SERVICES TO LOW-INCOME RESIDENTS CONSISTENTLY INCREASE YEAR AFTER YEAR

*In 2003 agencies in the 5-county area provided **60,429** households comprised of **153,776** people with **327,307** services valued over **\$16 million**.*

DOLLAR AMOUNT OF SERVICES PROVIDED BY COUNTY					
	1999	2000	2001	2002	2003
Clay	\$ 664,619	\$ 965,182	\$ 877,726	\$ 821,604	\$ 1,013,764
Jackson	6,302,237	7,151,805	9,188,317	9,198,481	10,165,028
Johnson	893,236	1,435,482	1,546,141	1,830,658	2,111,975
Platte	239,381	297,398	133,009	108,595	109,604
Wyandotte	1,072,446	1,271,724	1,865,661	2,294,042	2,620,003
Total	\$9,171,919	\$11,121,591	\$13,610,855	\$14,253,381	\$16,020,376



DOLLAR VALUE OF SERVICES FOR THE 5-COUNTY AREA				
	2003	Change	2002	Change
Christmas Basket	\$768,247	24.8%	\$615,465	1.5%
Christmas Gifts	2,054,700	14.1%	1,800,285	6.1%
Clothing	746,726	7.3%	695,930	-4.9%
Food-Commodity	745,317	-16.0%	886,946	34.8%
Food-In Kind (groceries)	5,239,744	10.8%	4,731,255	6.6%
Food-Voucher (or Cash)	305,232	133.0%	131,011	118.7%
Housing-Rent	1,196,263	16.6%	1,025,823	13.0%
Housing-All Other	320,215	10.5%	289,778	-12.1%
Furniture	102,012	-31.3%	148,503	20.2%
Household Items	176,301	-6.8%	189,134	22.2%
Medical	215,355	14.6%	187,924	47.2%
Personal Items	235,512	208.7%	76,300	28.9%
School Supplies	402,084	59.7%	251,718	28.0%
Thanksgiving	239,741	12.8%	212,466	55.9%
Transportation	113,511	21.0%	93,829	22.4%
Utility	2,600,264	13.3%	2,294,612	-14.8%
Other	559,153	-10.2%	622,403	1.8%
Total	\$16,020,377	12.4%	\$14,253,382	4.7%

Emergency Assistance Services and the value of services continue to increase year after year.

Increase in Personal Items is related to emergency shelters coming on line with MAACLink in 2003.

Food assistance continues to be a growing need in the community.

NUMBER OF SERVICES FOR THE 5-COUNTY AREA				
	2003	Change	2002	Change
Christmas Basket	14,012	27.7%	10,975	6.0%
Christmas Gifts	19,780	18.2%	16,734	7.9%
Clothing	26,941	24.3%	21,672	4.6%
Food-Commodity	39,944	23.9%	32,234	-1.6%
Food-In Kind (groceries)	94,482	6.3%	88,848	4.4%
Food-Voucher (or Cash)	7,427	57.6%	4,713	42.9%
Housing-Rent	5,574	13.9%	4,892	15.8%
Housing-All Other	2,175	6.5%	2,043	8.5%
Furniture	886	-23.2%	1,154	9.6%
Household Items	4,596	11.8%	4,110	10.5%
Medical	7,509	42.1%	5,285	102.1%
Personal Items	14,510	50.4%	9,647	46.0%
School Supplies	4,231	13.5%	3,729	22.3%
Thanksgiving	4,201	23.0%	3,416	40.9%
Transportation	11,516	75.0%	6,581	32.3%
Utility	19,803	5.5%	18,774	2.5%
Other	49,720	3.1%	48,242	83.1%
Total	327,307	15.6%	283,049	16.5%

NUMBER OF SERVICES PROVIDED		VALUE OF SERVICES PROVIDED		AVERAGE VALUE PER HOUSEHOLD	
Year	Services	Year	Value	Year	Value
1999	193,447	1999	\$9,171,920	1999	\$244.04
2000	205,978	2000	\$11,121,591	2000	\$280.57
2001	242,979	2001	\$13,610,855	2001	\$279.21
2002	283,049	2002	\$14,253,381	2002	\$261.69
2003	327,307	2003	\$16,020,376	2003	\$265.11



MAACLink Expands to Agencies Serving Constituents in Ray and Cass Counties

This Data Provides Comparative Information for Rural and Urban
Low-Income and Homeless Individuals and Families

Dollar Value of Services For Ray and Cass County						
	2003			2002		
	Ray County	Cass County	7 County Totals	Ray County	Cass County	7 County Totals
Christmas Basket	\$8,190	\$4,257	\$780,694	\$7,703	\$2,888	\$626,056
Christmas Gifts	23,195	13,838	2,091,733	16,755	12,280	1,829,320
Clothing	6,969	5,131	758,826	5,089	3,122	704,142
Food-Commodity	3,638	9,972	758,927	5,699	2,618	895,263
Food-In Kind (groceries)	71,898	21,552	5,333,194	71,784	10,466	4,813,505
Food-Voucher (or Cash)	51	460	305,742	3,673	1,100	135,785
Housing-Rent	5,805	12,406	1,214,474	6,301	9,224	1,041,348
Housing-All Other	1,149	3,705	325,069	2,091	3,724	295,592
Furniture	584	630	103,226	385	1,942	150,830
Household Items	1,418	868	178,586	1,334	1,894	192,362
Medical	1,814	825	217,995	1,640	191	189,755
Personal Items	1,995	776	238,283	1,777	228	78,305
School Supplies	1,115	720	403,919	1,253	130	253,101
Thanksgiving	445	280	240,466	290	35	212,791
Transportation	-	8	113,519	-	15	93,844
Utility	24,106	27,754	2,652,124	19,264	17,239	2,331,116
Other	6,239	2,645	568,037	7,625	2,486	632,514
Total	\$158,611	\$105,826	\$16,284,814	\$152,663	\$69,581	\$14,475,626
Number of Services						
Christmas Basket	265	65	14,342	305	49	11,329
Christmas Gifts	166	419	20,365	176	210	17,120
Clothing	255	38	27,234	225	20	21,917
Food-Commodity	1,606	180	41,730	1,768	63	34,065
Food-In Kind (groceries)	1,268	253	96,003	1,155	146	90,149
Food-Voucher (or Cash)	3	6	7,436	59	12	4,784
Housing-Rent	51	37	5,662	58	29	4,979
Housing-All Other	15	26	2,216	31	21	2,095
Furniture	8	3	897	9	21	1,184
Household Items	33	10	4,639	46	12	4,168
Medical	44	9	7,562	45	5	5,335
Personal Items	148	33	14,691	110	18	9,775
School Supplies	54	13	4,298	76	3	3,808
Thanksgiving	27	3	4,231	16	1	3,433
Transportation	-	1	11,517	-	1	6,582
Utility	260	227	20,290	241	150	19,165
Other	1,035	386	51,141	487	189	48,918
Total	5,238	1,709	334,254	4,807	950	288,806

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**FUNDS FROM A WIDE RANGE OF PUBLIC AND PRIVATE SOURCES ARE
REQUIRED TO MEET THE NEEDS OF LOW-INCOME AND HOMELESS CITIZENS**

Fund (in 5-county metro area)	2003		2002		2001	
	Amount	Services	Amount	Services	Amount	Services
City Governments (All Cities)	\$416,695	5,950	\$341,350	3,526	\$468,164	3,653
County Government Funds	\$456,140	6,812	\$423,418	5,973	\$285,301	4,356
Jackson County Shelter Fund	159,319	465	185,080	478	81,642	202
Jackson County Homeless	60,653	269	13,723	50	11,522	35
Ja. Co. Housing Resource Comm	124,288	2,343	69,401	2,171	49,848	1,074
Jackson Co. - All Other Funds	803	103	380	8	13,617	342
Jackson Co. total	\$345,063	3,180	\$268,584	2,707	\$156,629	1,653
Johnson Co. Human Service Fund	47,895	2,196	36,648	2,085	30,683	1,606
Johnson Co. Utility Assistance Fund	55,318	1,351	110,468	1,087	87,954	985
Johnson County total	\$103,213	3,547	\$147,116	3,172	\$118,636	2,591
Wy Co Prescription Levy	7,865	85	7,718	94	10,036	112
Wyandotte County total	\$7,865	85	\$7,718	94	\$10,036	112
State Government	\$208,647	927	\$136,048	695	\$120,309	578
Missouri						
Missouri Housing Development Comm	208,647	927	136,048	695	120,309	578
Federal Funds						
Emergency Shelter (HUD)	137,194	1,917	84,504	1,023	37,551	155
ECIP (Memo Only-see note below)	2,129,892	7,046	1,651,544	6,348		
LIHEAP/LIEAP (Memo Only-see note below)	3,257,732	13,203	3,015,862	12,653		
FEMA (Rent/Utilities/Food)	421,931	8,761	307,115	1,774	245,316	1,283
HUD Supportive Housing Program	11,434	3,885	3,977	2,198		
Project Care (HUD)	40,558	2,090	60,525	1,706	58,377	977
	\$611,118	16,653	\$456,121	6,701	\$341,245	2,415
Emergency Assistance Agencies						
Agency Funds (General)	6,686,093	122,816	6,376,392	123,769	6,588,798	123,317
General Donations	5,171,816	119,254	4,562,028	98,997	4,041,827	83,614
MAAC Case Mgmt and Back to School	21,515	181	21,940	237	16,195	157
Salvation Army Funds	281,564	3,950	152,870	2,267	46,816	253
Designated Agency Funds	114,062	13,285	87,986	16,232	85,468	8,891
	\$12,275,051	259,486	\$11,201,217	241,502	\$10,779,103	216,232
Other Funds						
Christmas Funds	132,002	1,389	147,933	1,349	15,070	78
Foundation Funds	258,426	5,210	119,961	3,766		
Harvesters	158,703	8,154	139,612	4,992	80,039	3,333
Project Warmth	159,355	1,215	186,060	1,177	233,243	1,144
Toys for Tots (Marine Corp)	278,300	11,215	195,957	5,563	205,486	4,559
United Way Funds	337,233	2,629	238,689	1,922	247,958	1,902
	\$1,324,019	29,812	\$1,028,212	18,769	\$781,796	11,016
Religious Congregations	\$145,943	3,613	\$97,009	1,941	\$27,767	361
Utility Funds (Non-Governmental)						
Dollar Aide (KCP&L)	162,143	1,130	158,537	1,096	122,686	846
Dollar Aide Credits (KCP&L)	85,721	627	80,185	569	27,224	222
Dollar More (Ameren UE)	7,589	63	4,455	63	10,072	137
Energy Aid (Aquila)	13,566	110	9,283	86	10,459	74
Jackson Co Energy Assistance Prog	17,010	101	23,140	134	20,085	108
Neighbors Helping Neighbors (MGE)	118,717	836	106,431	774	118,273	807
Neighbors Helping Neighbors Credits	38,357	259	43,612	297		
MGE Extra Help (MGE)					182,763	487
Share the Warmth					117,676	410
Project Deserve (Kansas Gas Service)	30,685	185	36,037	223	50,812	300
Warmth & Light (Project Warmth)	108,977	743	108,326	700	147,120	977
	\$582,765	4,054	\$570,006	3,942	\$807,170	4,368
Total 5-county KC-Metro Area	\$16,020,377	327,307	\$14,253,382	283,049	\$13,610,855	242,979
Total All Counties in MAACLink	\$16,617,372	344,641	\$14,878,442	292,989	\$14,148,884	249,815

LIHEAP/LIEAP & ECIP funds were not recorded in MAACLink. Information provided by the states of Kansas and Missouri.

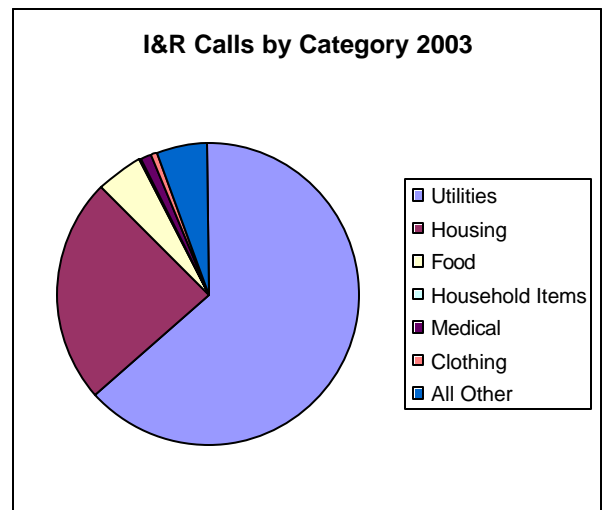
MAAC'S INFORMATION AND REFERRAL IS A CRITICAL COMPONENT OF HOMELESSNESS PREVENTION FOR AREA LOW-INCOME RESIDENTS WHO REQUIRE UTILITY AND RENTAL ASSISTANCE

I&R Referrals by Requested Service	2003	
	# of Referrals	% of Total
Utilities	11,341	63.3%
Housing	4,344	24.3%
Food	869	4.9%
Household Items	42	0.2%
Medical	224	1.3%
Clothing	98	0.5%
All Other	994	5.5%

Referrals for Utility and Housing Needs	Number of Referrals		
	2003	% of total	2002
Electric (Utility)	5,729	32.0%	6,030
Gas (Utility)	5,099	28.5%	4,167
Rent/Mortgage	3,357	18.7%	2,980
Housing-Deposit	954	5.3%	1,172
Water (Utility)	513	2.9%	498
Weatherization	43	0.2%	2
Telephone (Utility)	35	0.2%	10
Home Repair	10	0.1%	12

I & R REFERRALS BY COUNTY				
County	Referrals	Clients	HH Members	Households
JACKSON	14,482	9,534	26,469	9,422
WYANDOTTE	2,026	1,614	4,838	1,599
CLAY	703	574	1,642	562
JOHNSON	515	422	1,133	417
PLATTE	186	159	422	156
	17,912	12,303	34,504	12,156

TOTAL CALLS BY COUNTY		
County	Total Calls	% of Total
JACKSON	14,482	81%
WYANDOTTE	2,026	11%
CLAY	703	4%
JOHNSON	515	3%
PLATTE	186	1%



MAAC's Information and Referral Program helps prevent homelessness by directing those in need of utility and rental assistance to available services. MAACLink enables I&R call center specialists to view which participating agencies have funding available for the caller's specific needs.



ZIP CODES WITH 10 OR MORE CALLS							
Zip	County	Calls	Callers	Zip	County	Calls	Callers
64130	JACKSON	2,022	1,187	66204	JOHNSON	44	33
64127	JACKSON	1,508	944	66062	JOHNSON	38	35
64128	JACKSON	1,137	672	64152	PLATTE	36	32
64132	JACKSON	1,076	653	64086	JACKSON	34	27
64110	JACKSON	1,023	628	64054	JACKSON	33	24
64109	JACKSON	849	570	64057	JACKSON	31	26
64131	JACKSON	713	448	64081	JACKSON	31	25
64124	JACKSON	539	361	64024	CLAY	30	30
64134	JACKSON	535	381	66215	JOHNSON	28	24
66104	WYANDOTTE	530	427	66105	WYANDOTTE	28	26
64106	JACKSON	504	345	64119	CLAY	27	24
66102	WYANDOTTE	457	362	64058	JACKSON	25	17
64126	JACKSON	451	291	64120	JACKSON	22	14
64111	JACKSON	378	265	64075	JACKSON	22	21
64030	JACKSON	359	268	64155	CLAY	20	18
66101	WYANDOTTE	317	262	66111	WYANDOTTE	20	18
64108	JACKSON	313	191	66219	JOHNSON	19	17
64050	JACKSON	293	245	66205	JOHNSON	19	14
64133	JACKSON	267	185	64151	PLATTE	19	15
64129	JACKSON	262	183	64054	JACKSON	18	12
64138	JACKSON	259	180	64150	PLATTE	18	17
64123	JACKSON	259	181	66012	WYANDOTTE	18	16
64052	JACKSON	255	200	66202	JOHNSON	17	15
66106	WYANDOTTE	245	193	66203	JOHNSON	17	10
66103	WYANDOTTE	174	124	64117	CLAY	16	13
64056	JACKSON	136	112	64112	JACKSON	16	11
64055	JACKSON	119	97	66216	JOHNSON	16	13
64053	JACKSON	115	83	64152	PLATTE	16	12
66112	WYANDOTTE	111	91	64116	CLAY	14	14
64133	JACKSON	109	78	66213	JOHNSON	14	12
64118	CLAY	108	86	66203	JOHNSON	14	14
64137	JACKSON	107	81	64029	JACKSON	13	12
64068	CLAY	95	76	66216	JOHNSON	13	12
64114	JACKSON	95	73	66214	JOHNSON	13	9
64118	CLAY	94	82	64145	JACKSON	12	6
64117	CLAY	94	74	64079	PLATTE	12	9
64138	JACKSON	73	54	66113	WYANDOTTE	12	9
64015	JACKSON	70	57	64156	CLAY	11	8
64125	JACKSON	69	48	64158	CLAY	11	6
64063	JACKSON	68	53	64136	JACKSON	11	11
64116	CLAY	67	47	64051	JACKSON	11	10
66109	WYANDOTTE	67	48	64064	JACKSON	11	10
64119	CLAY	65	54	66204	JOHNSON	11	7
66061	JOHNSON	63	58	66203	JOHNSON	11	7
64014	JACKSON	56	47	64154	PLATTE	11	10
64105	JACKSON	54	44	64157	CLAY	10	8
66212	JOHNSON	53	41	64016	JACKSON	10	9
64151	PLATTE	49	43	64101	JACKSON	10	10
64147	JACKSON	46	37	64150	PLATTE	10	8
66111	WYANDOTTE	45	36				

Most calls for assistance continue to come from East Central and Northeast Kansas City, Missouri and Wyandotte County.

With this data, the community can target assistance resources to these areas of greatest need.



UTILITY ASSISTANCE PLAYS AN IMPORTANT ROLE IN MAINTAINING STABLE HOUSING

MAACLink contains extensive data regarding utility assistance services and recipients. MAACLink's fund management module is used extensively for documenting privately donated utility assistance programs throughout the Kansas City community.

17% of those receiving gas or electric utility assistance in 2003 were receiving utility assistance for the very first time from any of the agencies that provide this service in the Kansas City metropolitan area.

*Although funds have increased each year, the average dollar amount of assistance per person has dropped **11.3%** over the past 3 years.*

Agencies stretch available dollars as far as possible when requests for assistance increase.

See pages 10-11 for more on assistance requests taken by MAAC's I & R Hotline.

Of these **first time** recipients:

- 57% are White (up 5% from 2002)
- 31% are Black (down 4% from 2002)
- 11% are Hispanic (up 3% from 2002)

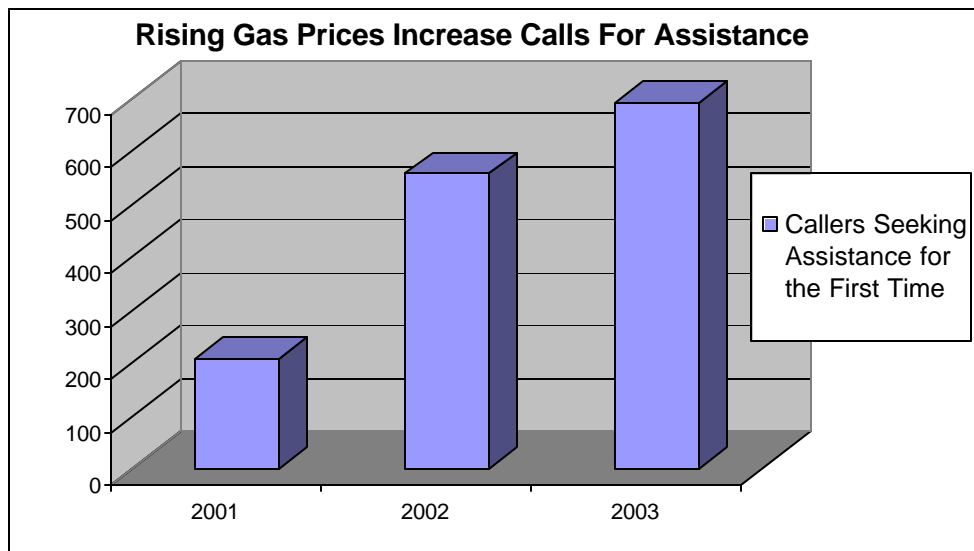
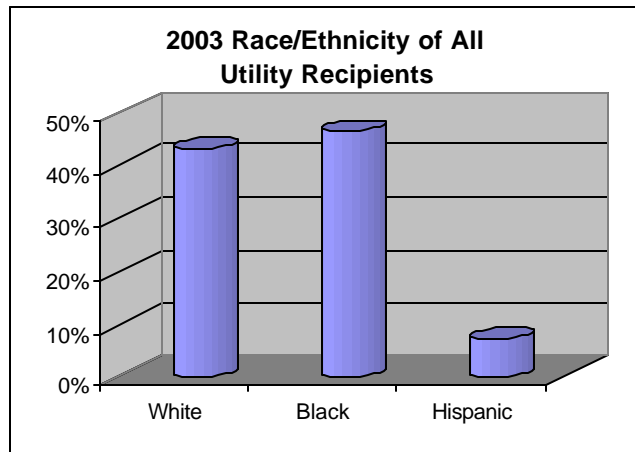
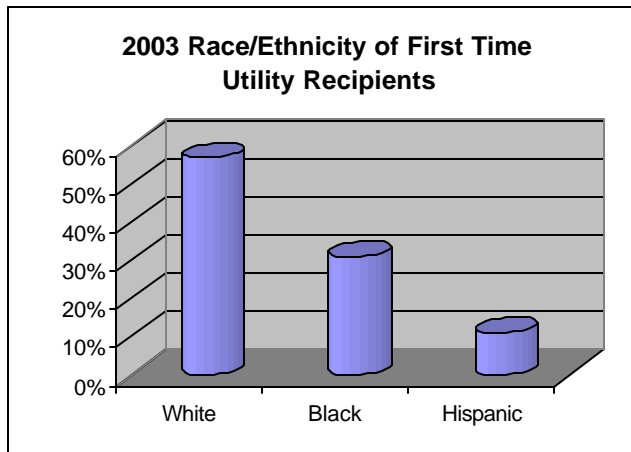
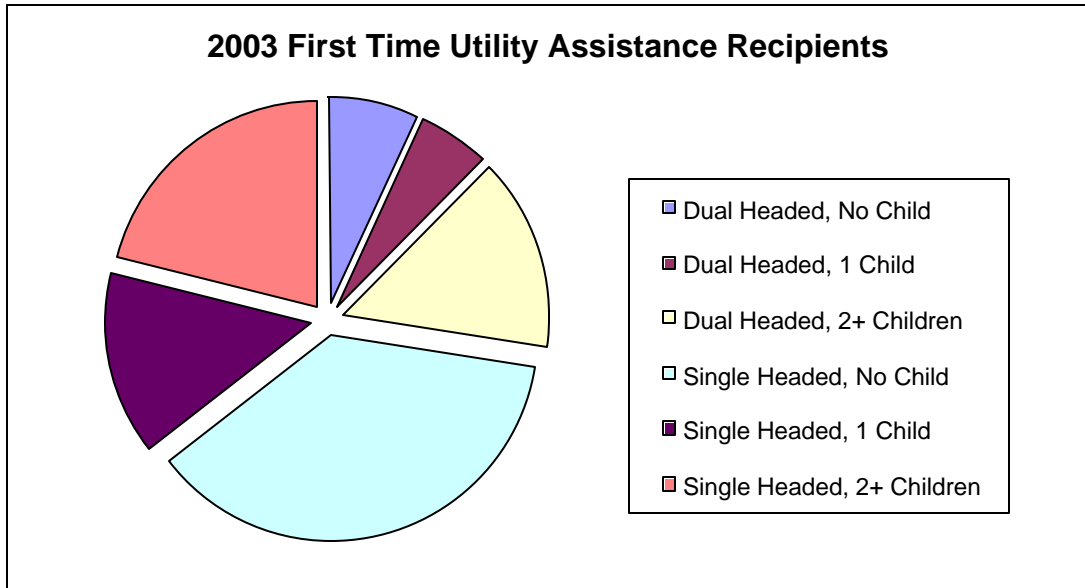
Of **all** people who received utility assistance

- 46.4% are Black (down 2.6%)
- 43% are White (up 2.4%)
- 7.5% are Hispanic (up 1.4%)

The household composition of the first time recipients:

- 23% are **dual headed households**
 - 7% with no children
 - 5.5% with 1 child
 - 15% with 2 or more children
- 77% are **single headed households**
 - 37% with no children
 - 14.5% with 1 child
 - 21% with 2 or more children





Homeless Households Receive Emergency Assistance

Information from Homeless Service Providers Satisfies Federal Requirements and Enables Kansas City to Develop Programs Designed to Prevent Homelessness in our Community

MAACLink is used by agencies serving homeless individuals and families as a "Homeless Management Information System" as required by the federal government. MAACLink began as a network among emergency assistance and utility fund providers. The inclusion of homeless services information gives our community the opportunity to understand the progression of certain low-income people who enter the assistance system through initial food pantry help and either spiral down into homelessness or are able to return to economic stability with the help of community assistance.

COMPOSITION OF HOUSEHOLDS THAT WERE HOMELESS AND RECEIVED EMERGENCY ASSISTANCE (NON-SHELTER)							
	Services	Percent	Services	Percent	Services	Percent	Dollar Value
	Female		Male		Total		
DUAL HOUSEHOLD HEADS							
No children	92	2.6	98	2.7	190	2.6	\$7,770.02
One child	44	1.2	46	1.2	91	1.2	\$11,993.22
Two plus children	280	7.8	114	3.1	394	5.4	\$55,765.32
SINGLE HOUSEHOLD HEAD							
No children	1,101	30.6	3,121	84.5	4,226	58.0	\$142,799.28
One child	531	14.8	178	4.8	709	9.7	\$69,067.08
Two plus children	1,545	43.0	137	3.7	1,682	23.1	\$272,619.19
	3,593	100.0	3,694	100.0	7,292	100.0	\$560,014.11
HOUSEHOLDS CONTAINING:							
Seniors	292	8.1	395	10.7	688	9.4	\$39,220.20
Disabled	143	4.0	183	5.0	326	4.5	\$20,028.24

7,896 homeless households received emergency assistance

- 47% of the members were Black
- 39% of the members were White
- 10% of the members were Hispanic
- 4% of the members were other racial/ethnic categories
- 38% of the household members were female
- 62% of the household members were male
- 16% of the household members (1,949) were under age 10
- 13% of the household members (1,612) were age 10-19
- 17% of the household members (2,069) were age 20-29
- 20% of the household members (2,419) were age 30-39
- 24% of the household members (2,905) were age 40-49
- 8% of the household members (1,024) were age 50-59
- 2% of the household members (297) were 60 or older

PARTIAL LIST OF SERVICES TO ALL HOMELESS INDIVIDUALS AND FAMILIES					
Service	Number	Clients Served	Service	Number	Clients Served
Bed Nights	136,809	6,766	Referral - Medical Care	90	79
Meal	126,045	4,583	Phone Call By Client	90	62
Hygiene Kits	50,407	2,723	Thanksgiving Food	85	85
Showers	45,728	2,155	Utility - Electric	82	80
Linens	26,733	1,276	Referral - Case Management	81	79
Food - In Kind (groceries)	4,894	2,944	School Supplies	80	80
Clothing Items	4,246	2,428	Medical	79	64
Bus Pass	3,016	1,663	Half Fare Cards	78	30
Client Contact	2,404	956	Referral - Clothing	76	67
Food - Commodity	1,515	959	Transportation - Other	71	60
Program Orientation	1,332	1,265	Legal Documents	68	61
Interview/Session	1,166	715	Food-Voucher (or Cash)	64	52
Personal Items - Other	1,078	705	Furniture	61	56
Life Skills Classes	812	185	Referral - DFS/SRS	61	57
Other Service	537	162	Medical - Supplies	59	45
Counseling - Assessment	434	243	Long Distance Call by Client	51	32
Medical - Prescription	388	264	Baby Items	44	34
Gasoline Voucher (or Cash)	368	268	Referral - Identification	44	39
Housing - Rent	320	309	Work Express - Job Service	40	32
Referral - Housing Rent/Mortgage	301	254	Utility - Gas	39	39
Bus Ticket	299	190	Consumer Item Voucher	39	39
Referral - Employment Program	296	247	Clothing - Diapers	35	18
Identification (Legal Aid)	271	242	Advocacy - Housing	34	8
Medical - Glasses	270	264	Cab Vouchers	32	29
Christmas Gifts	256	251	Medical - Follow up	31	13
Medical - Screening/test	244	113	Referral - Legal Aid	30	25
Bus Tokens	232	158	Assistance - Court	30	12
Christmas Basket	225	224	Housing - Other	29	25
Referral - Food/Groceries	221	210	Referral - Counseling	25	24
Household Items	215	171	Advocacy - Assessment	24	24
Referral - Homeless/Emergency Shelter	194	188	Referral - Drug Treatment	22	20
Referral - Housing Search	175	124	Weatherization Class	22	22
Housing - Screening	173	31	Transportation - Travel Aid	22	20
Housing - Temporary Lodging	170	150	Legal Documents	19	15
Referral - Other	151	117	Referral - Homeless Drop-in Center	19	19
Referral - (Utility) Electric	151	120	Referral - Christmas Food/Gifts	18	16
Child Care - Part Day	148	29	Referral - Mental Health (Outpatient)	18	6
Food - Other	144	59	Referral - (Medical) Eyeglasses	17	16
Consumer Items - Other	121	104	Referral - Alcohol Treatment	17	15
Housing - Search For Housing	119	72	Housing - Storage	14	14
Housing - Deposit	118	117	Fan	14	14
Referral - (Housing) Deposit	114	97	Referral - (Utilities)	14	14
Medical - Physician Visit	108	59	Application for Housing Program	14	14
Voice Mail for Clients	102	100	Utility - Water	13	12
Referral - (Utility) Gas	102	89	Referral - Housing	13	13
Christmas Toy	98	92	Referral - Medical Prescription	13	12
Counseling - Intake	95	93	Counseling - Substance Abuse	11	10

HOMELESS PROGRAM PARTICIPANT STATISTICS

BREAKING THE CYCLE OF HOMELESSNESS

4,023 individuals participated in Homeless Service Programs
(not emergency shelter)

- 53.2% were Black
- 40% were White
- 4% were Hispanic
- 57% were Male
- 43% were Female

- 502 were under age 10
- 374 were age 10-19
- 799 were age 20-29
- 920 were age 30-39
- 1,010 were age 40-49
- 350 were age 50-59
- 68 were older than 60

Homeless programs tracked in MAACLink include Supportive Housing, Transitional Housing, and Strengths Based Case Management.

Enrollment in programs such as these helps area residents break the cycle of homelessness and become self-

Employment Status of those in Programs at Homeless Service Agencies

- 510 participants are employed in jobs requiring more than 30 hours per week
- 38 participants are employed in jobs requiring less than 30 hours per week
- 6 participants were involved in job training classes

Educational Level of Homeless Program Participants

- 12 program participants completed grades 6-8
- 98 program participants had completed grades 9-12
- 159 program participants had a HS diploma or a GED
- 8 program participants had a College Degree

Contributing Issues

- 220 program participants had short-term situational difficulties (credit barrier, financial distress, police record, family instability)
- 201 program participants had health-related issues
- 75 program participants were victims of domestic violence
- 39 program participants dealt with alcohol dependency
- 23 program participants dealt with mental illness
- 4 program participants worked on immigration issues



For an expanded version of the 2003 Statistical Report with data mapping go to www.maaclink.org/publications.

MAAC'S STRENGTHS-BASED HOMELESS CASE MANAGEMENT PROGRAM PARTICIPANT STATISTICS

MAAC has coordinated the Strength-Based Case Management Program in the Kansas City area since 1994. A professionally trained Case Manager works with a limited number of families over an extended period of time to secure and sustain stable housing.

MAAC's program builds on the client's skills and abilities to achieve goals to regain financial stability.

MAAC conducts Strengths Based Case Management training sessions for program consistency.

**MAACLink can be used to search for "unknown/disappeared" clients that left programs but who may still access emergency assistance services from community agencies.*



MAAC's Strength Based Homeless Case Management Program Goal Outcomes 2003

Employment Goals:	362 Program Participants	40% met their goal
Housing Goals:	652 Program Participants	47% met their goal
Income Goals:	130 Program Participants	39% met their goal

Reasons Homeless Program Participants Left Programs (946 Individuals)

Completed program	45.03%	426
Unknown/disappeared	28.44%	269*
Non-compliance	10.57%	100
Housing found	5.50%	52
Time limit reached	3.17%	30
Needs not met by project	3.07%	29
Relocated	1.48%	14
Left for housing	<1%	9
Disagreement with rules	<1%	7
Non-payment	<1%	2
Death	<1%	2
Family Issues	<1%	2
Incarcerated	<1%	2

MAACLINK PARTICIPATING AGENCIES

*254 agency sites
worked together to
address the service
delivery and
information sharing
needs of the Kansas
City metropolitan
area community.*



Allstar Community Outreach
Alta Vista Christian Church
American Red Cross (KC, MO)
American Red Cross Wyandotte County
Antioch Bible Baptist Church
Belton Assembly Of God
Belton Welfare Association
Benilde Hall Program
Bethel Riverview Coor. & Dev. Ctr
Bethel Seventh Day Adventist Church
Better Living Center
Bishop Sullivan Center
Brush Creek Community Center
Buckner Head Start KCMC
Carthage Crosslines Ministry
Cathedral of the Immaculate
Conception
Catholic Charities - Linwood Blvd
Catholic Community Services (KC, KS)
Catholic Community Services
(Leavenworth)
Catholic Community Services (Merriam)
Catholic Community Services (Olathe)
Center Early Childhood
Central Independence Baptist Pantry
Central Presbyterian Church
Chick Caring Community Center
Christ The King Church
Church of the Annunciation
Church of the Resurrection
Citizen's Relief Commission
City Union Mission (10th Street)
City Union Mission Emergency
Assistance Center
Coalition for Independence
Coalition of Businessmen
Colonial Presbyterian Church
Community Assistance Council
Community Christian Church
Community Fellowship Church of
Jesus Christ
Community LINC
Community Services League
(39th Street)
Community Services League
(Blue Springs)
Community Services League (Buckner)
Community Services League
(Fairmount)
Community Services League
(Grain Valley)
Community Services League (Maple)
Community Services League
(Oak Grove)
Comprehensive Mental
Health/Gateway
Cornerstone Church of Blue Springs
Coronation of Our Lady Catholic Church
Crosslines Cooperative Council, Inc.
Della Lamb Community Services
Division of Family Services -
Jackson Co.
Don Bosco Community Center
East Central Kansas EOC - Main Office
Eastside Outreach Center
Economic Opportunity Corp. of
Greater St. Jo.
Economic Opportunity Foundation
Bryant Headstart
Economic Opportunity Foundation Inc.
El Centro, Inc.
El Centro, Inc. - Family Center
Empowerment Center of Kansas City
Englewood Ministries
EOF Belrose
EOF Bryant
EOF K1-6
EOF Metro
EOF Muncie
EOF Parkwood
EOF Quindaro
EOF Rosedale
EOF Western Kansas City Kansas
Excelsior Springs Head Start
Family Health Care
Family Preservation Services DCCCA
First AME Church
First Presbyterian Head Start EOF
Fishes N Loaves
Forest Avenue Family Shelter
Garrison Community Center
George Washington Carver Center
Good Samaritan Center of Excel.
Springs Inc.
Good Samaritan Project
Good Shepherd Thriftshop & Foodbank
Grace and Holy Trinity Outreach
Program
Grace United Church
Grandview Assistance Program
Green Hills Community Action Agency
Gregg Community Center
Guadalupe Center, Inc.
Guardian Angels Church
Harvest Church
Headstart Grace Lutheran EOF
Healthy Families Mid-America
Heart of America Family Services
Heart of America Indian Center, Inc.
Heart of American Family Services -
KCMC
Helping Hand of Goodwill Industries
Hillcrest Community Center
Hillcrest Ministries of Clay County
Hillcrest Ministries of Eastern Jackson
County
Hillcrest Ministries of Platte County
Hillside Christian Church
Holmeswood Baptist Church
Holy Cross
Hope House (Shelter)
Housing Authority of Kansas City, MO
(Paseo)
Housing Authority of KCKS
Housing Information Center
Howard County Human Dev Corp
Immanuel Lutheran Church
In As Much Ministry
Independence Avenue Baptist Church
Independence Head Start
James Elementary School
Johnson County Energy Office-
Blue Valley
Johnson County Energy Office-Desoto
Johnson County Energy Office-Gardner
Johnson County Energy Office-Merriam
Johnson County Energy Office-Olathe
Johnson County Energy Office-
Roeland Park
Johnson County Energy Office-
Spring Hill
Kansas City North Community City
Kansas City Rescue Mission
KCMC Child Dev Corp Thomas Roque
KCMC Child Development Corp.
KCMC Metro Early Learning Center
KCMC Parkhill Head Start
Kingdom Come Ministries
Learning Link Headstart
Lee's Summit Head Start KCMC
Lee's Summit Social Services
Life Restoring Church
Linwood United Church
Lloyd Siebert Food Pantry/Share, Inc.
Love Inc. (Liberty Ministerial Alliance)
Lutheran Mission of the Good
Shepherd
Marlborough Community Center
McCoy Caring Community
Mental Health Association of the
Heartland
Mental Health Association of the
Heartland - Admin
Metropolitan Lutheran Min. (Central)
Metropolitan Lutheran Min. (East)
Metropolitan Lutheran Min.
(Homeless Service Cr)
Metropolitan Lutheran Min. (Northland)
Metropolitan Lutheran Ministry
(Wyandotte)
Metropolitan Lutheran Ministry
Ryan White
Metropolitan Lutheran Ministry -
Elderly Services
Mid America Assistance Coalition
Missouri Department of Mental Health
Missouri Valley Human CAA
Morningstar Baptist Church
Mother's Refuge
Mt. Carmel - Willa Gill Center
Mt. Carmel Redevelopment
Corporation
Newhouse (Shelter)
Northeast Coordination & Development
Center
Northeast Kansas Community Action
Program, Inc.
Northeast Presbyterian Church
Northland Assistance Center
Northland Head Start KCMC
Operation Breakthrough
Our Lady of Good Counsel
Parkhill Head Start Center KCMC
Parkway Baptist Church
Phyllis Wheatley School
Pleasant Green Baptist Church
Raytown Emergency Assistance
Program
Redemptorist Center
Rediscover Mental Health & Substance
Abuse Service
Refreshing Waters Worship Center
reStart
reStart Family Emergency Shelter
Rising Star Head Start KCMC
Riverview Community Services Life
Skills
Riverview Community Services, Inc
Rose Brooks (Shelter)
Sacred Heart
Safehome
Salvation Army Bellefontaine Corps
Salvation Army Blue Springs Outpost
Salvation Army Blue Valley Corps
Salvation Army Cass County
Salvation Army Crossroads

Salvation Army Excelsior Springs	St. Margaret Head Start EOF	Village Presbyterian Church
Salvation Army Family Lodge (Johnson County)	St. Marks United Methodist Church	Village Presbyterian Food Pantry
Salvation Army Family Shelter	St. Mary's Vincent DePaul	Visible Horizons
Salvation Army Independence Corps	St. Monica Social Ministry	We Care Family Connection Ministries
Salvation Army Kansas City, Kansas Corps	St. Peters Catholic Church	Welfare Rights
Salvation Army Liberty RSSC	St. Stephen Baptist Church	West Central Missouri CAA
Salvation Army Metro Social Services	St. Therese Catholic Church	Westport Roanoke Community Center
Salvation Army Northland Corps	Sunlight Missionary Baptist Church	What-So-Ever Community Center
Salvation Army Oak Grove	Swope Parkway Health Center	Women's Employment Network
Salvation Army of Ray County	Synergy/Safehaven (Shelter, Clay County)	Wyandot Center for Community Behavioral Healthcare
Salvation Army Olathe Corps	The Phoenix Family Housing - Palestine Gardens North	
Salvation Army Platte County	The Phoenix Family Housing Corp - East Hills	
Salvation Army Southland Corps	The Phoenix Family Housing Corp - Mt. Carmel	
Salvation Army Supportive Housing	The Phoenix Family Housing Corp - Olive Park	
Salvation Army Westport Corps	The Phoenix Family Housing Corp - Red Bridge Place	
Samuel Rodgers Clinic on Euclid	The Phoenix Family Housing Corp - Stonegate	
Sanford Ladd Caring Community Center	The Phoenix Family Housing Corporation	
SAVE, Inc.	The Toy Shop Cass County	
SE Kansas CAP	Tony Aguirre Community Center	
Seton Center (23rd St.)	Total Action C&D Center	
Sheffield Place	Truman Medical Center Behavioral Health Network	
Southern Baptist Ministries	United Inner City Services of St. Marks	
Southwest Boulevard Family Health Care	United Services CAA-Clay County	
St. Aloysius Church	United Services CAA-Independence	
St. Anthony Food Pantry	United Services CAA-Manchester	
St. Catherine Outreach	United Services CAA-Paseo	
St. Charles Church	United Services CAA-Platte	
St. Elizabeth's Church	Unity Church of Overland Park	
St. Francis Xavier Catholic Church	Van Horn Caring Community Center	
St. James Social Service	Vaughn-Trent Community Services, Inc.	
St. Joseph the Worker Parish		
St. Louis Social Services		

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MAACLink, established in 1994 by the Mid America Assistance Coalition, is a shared data system for food pantries, utility assistance providers, homeless service agencies, and organizations providing supportive services for low-income and homeless individuals. MAACLink is used to document client services, administer community resources, and provide essential reporting to funders and public policy makers. MAACLink provides information to determine appropriate outcome measurements, identify underlying causes of homelessness, and develop systems to break the cycle of poverty.

National Recognition of MAACLink (Awards and Publications)

- Walter R. McDonald and Associates Homelessness Prevention Data Study, Fall 2004
- Kansas City Homeless Services Coalition's Community Collaboration Award, November 2003
- Homeless Management Information Systems, An In-Depth Look (HMIS Consumer Guide) 2003
- HMIS Integration Strategies and Solutions, September 2003
- HUD Publication, "What Works in Partnership Building for HMIS," April 2003
- "The Food Safety Net after Welfare Reform: Use of Private and Public Food Assistance in the Kansas City Metropolitan Area," 2003
- "Outcomes of Welfare Reform For Families Who Leave TANF" Publication, Fall 2001
- HUD's Best Practice Award in 1999
- "What Makes Sense, What Works: Local Board Coordinator of Rent/Mortgage Assistance," Federal Emergency Management Agency Emergency Food and Shelter Program Report, 1994

MID AMERICA ASSISTANCE COALITION

MAAC's Mission, "To strengthen the social service community through information systems, training, and advocacy."

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